

OICOTEI GO FLIP 4 USER MANUAL

www.us.alcatelmobile.com

About this Manual.....

Thank you for choosing the Alcatel GO FLIP4 device. In order to maintain your device in optimal condition, please read this manual and keep it for future reference.

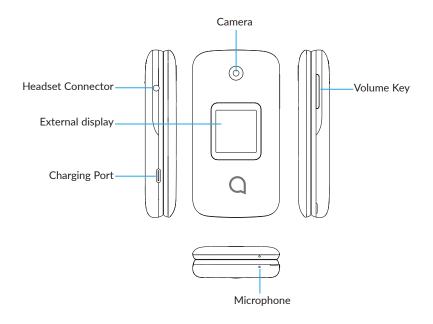
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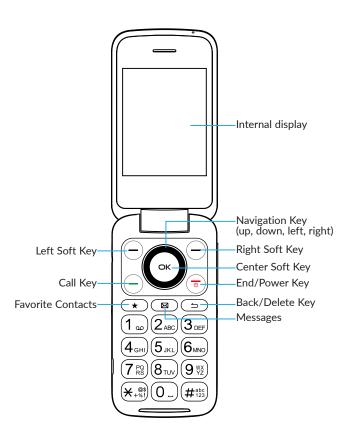
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1 Your Device

1.1 Overview





___ Left Soft Key

• Press: access Notifications

Right Soft Key

• Press: access Contacts

Center Soft Key

- Press: access app list (from the Home screen)
- Confirm an option from the middle of the bottom of the screen

Navigation Key

- Menu selection moves up, down, right, and left
- · Press Left: access Applications
- Press Right: access Camera
- Press Up: access Ringtones & Alerts settings

Call Key

(ок)

- Answer / make a call
- Press: enter call log (from the Home screen)

End/Power Key

- Press: end a call, return to the Home screen
- Press and hold: Restart or Power on/off

Back/Delete Key

- Move backwards through Menus
- Delete entered number or letter

Volume Keys

- In call mode, adjusts the earpiece or headset volume
- In Music/Video/Streaming mode, adjusts the media volume
- In general mode, adjusts the ringtone volume
- Mutes the ringtone of an incoming call

1.2 Setup

Remove the back cover

With the device facing down, remove the back cover from the bottom left corner. Use your fingernail to carefully lift the cover away from the device body.



Inserting or removing Nano SIM card and microSD™

You must insert your Nano SIM card to make phone calls using your network.

MicroSD™ cards (up to 32GB) may be purchased separately.

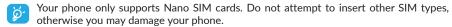
NOTE: Power off the device before opening the back cover to install a microSD or replace the NANO SIM card.

Insert a SIM or microSD card into the card slot with the gold-colored contacts facing down.



To remove the SIM card or microSD card, press down on the small plastic tab (1), then slide out the card (2). Do not use force or use any sharp objects.





Insert the battery

Insert the battery by aligning the gold contact points of the battery with the gold contact points of the device. It only fits one way. Press down to snap in place.

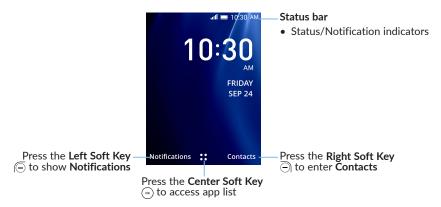


Replace the back cover

Carefully align the back cover with tabs and press into place. It only fits one direction.



1.3 Home Screen



Status Bar

From the status bar, you can view both phone status (to the right side) and notification information (to the left side).

2 About Your Phone

2.1 Power on your phone

Press and hold the **End/Power Key** () until the phone powers on.

Setup your phone for the first time

The first time you power on the phone, you will be guided through the following steps:

- Select the phone's language, then press the **Right Soft Key** \bigcirc to go to the next step.
- Select an available Wi-Fi network, then press the **Right Soft Key** (a) to go to the next step.
- Select Scheduled Install, then press the **Right Soft Key** (a) to go to the next step.
- Read the KaiOS Terms and Privacy Policy, press the Center Soft Key
 or open URL; Use the Navigation Key and the Center Soft Key
 to set options, then press the Right Soft Key
 to go to the next step.
- Finally press the **Center Soft Key** (\longrightarrow to enter the Home screen.

Note: Even if no SIM card is installed, your phone will still power on and you will be able to connect to a Wi-Fi network and use some of the phone's features.

2.2 Power off your phone

Press and hold the End/Power Key $\ \ \ \$ until the phone displays: Lock, Restart and Power Off. Use the Navigation Key to select Power Off, then press the Center Soft Key $\ \ \ \ \$.

2.3 Charging

Insert the small end of the charging cable into the charge port, and connect the charger to a power outlet.





To reduce power consumption and energy waste, when the battery is fully charged, disconnect your charger; switch off Wi-Fi, GPS or Bluetooth when not in use; reduce the backlight time, etc.

2.4 Battery

To optimize your battery life, you may do the following:

Turn on power saving mode

• Go to Settings 💿 > Device > Battery > Power Saving Mode > On

Lower screen brightness

- Go to Settings (> Personalization > Display > Brightness
- Lower the brightness by pressing the left of the Navigation Key

Screen timeout

• Go to Settings (> Personalization > Display > Screen Timeout > 30 seconds

3 Personalize Your Phone.....

3.1 Language

Your device default language can be set to either English or Spanish.

To change the language:

- From the Home screen, press the Center Soft Key (a), select Settings (b) > Personalization > Language > Language.
- Press the Navigation Key to select the preferred language.
- Press the Center Soft Key () to confirm.

3.2 Change font size

To change the device font size:

- From the Home screen, press the Center Soft Key (a), select Settings (b) > Personalization
 Display > Large Text.
- Press the Center Soft Key (a) to select On/Off to enable or disable large text.

3.3 Date & Time

To change the Date & Time:

- From the Home screen, press the Center Soft Key , select Settings > Personalization
 Date & time.
- Press Time option to adjust the time and minutes. You may also adjust the Time Zone as well as Time Format on this page.

3.4 Sounds

To adjust volume:

- Press the Volume Up/Down button that is located on the right side of the device to adjust the Ringtone & Alerts volume.
- From the Home screen, press the **Center Soft Key** (a), select **Settings** (b) > **Personalization** > **Sound** > **Volume** to adjust the volume for Media, Ringtones & Alerts and Alarm.

To adjust Tones

- From the Home screen, press the Center Soft Key

 , select Settings

 > Personalization > Sound > Tones.
- Under Tones, you may select your preference on Vibrate, Ringtones, Notification Alerts as well as Manage Tones.
- Press the Center Soft Key (ax) to confirm.

To adjust Other Sounds

All other sounds that are related to Dial Pad or Camera can be adjusted by doing the following:

From the Home screen, press the Center Soft Key

, select Settings

> Personalization
 Sound > Other Sounds.

3.5 Wallpaper, Brightness and Screen Timeout

To change Wallpaper

- From the Home screen, press the Center Soft Key

 , select Settings

 > Personalization
 Display > Wallpaper.
- Press Gallery to select from Images that are stored on your device.
- Press Camera to take a picture for the Wallpaper you would like to use/store.
- Press Wallpaper to select from pre-loaded Wallpapers.

To adjust Brightness

- From the Home screen, press the Center Soft Key

 , select Settings

 > Personalization
 Display.
- Press the Navigation Key to highlight Brightness.
- Select desired brightness by pressing the Left or Right of the Navigation Key.

To adjust Screen timeout

- From the Home screen, press the Center Soft Key

 , select Settings

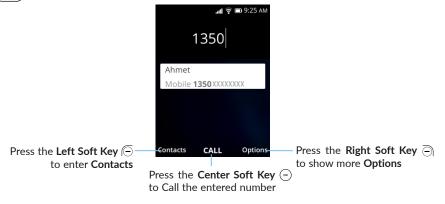
 > Personalization
 Display > Screen Timeout.

4 Application.....

4.1 Phone.....

4.1.1 Making a Call

Dial the desired number then press the **Call Key** \bigcirc or the **Center Soft Key** \bigcirc to make the call. If you make a mistake, you can delete the incorrect digits by pressing the **Back/Delete Key** \bigcirc .



Press the **Right Soft Key** (a) to display more **Options**:

- Add to existing contact: Add the entered number to replace the existing contact number.
- Create new contact: Create a new contact with the entered number.

Make a call from your call log
From the Home screen, press the Call Key \bigcirc , or press the Center Soft Key \bigcirc > Call Log to access the call log and choose the contact you want to dial, press the Call Key \bigcirc or the Center Soft Key \bigcirc to make the call.
Make a call from Contacts
From the Home screen, press the Right Soft Key \bigcirc , or press the Center Soft Key \bigcirc > Contacts . Choose the contact you want to dial, press the Call Key \bigcirc or the Center Soft Key \bigcirc twice to call.
Making an emergency call

16 1 1 1

If your phone has network coverage, dial emergency number and press the Call Key \bigcirc to make an emergency call. This works even without a SIM card and without typing the PIN code.

Make an International call

To dial an international call, press (x, x) twice to enter "+" in dial screen, enter the international country prefix followed by the full phone number, then press the Call Key (x) or the Center Soft Key (x) to call.

Calling your voicemail (1)

Press and hold (1_{ω}) key to call and listen to your voicemail.

Setting up voice mail

- 1. Dial *86 and press the Call Key or the Center Soft Key .
- 2. When you hear a greeting, press (##3) to interrupt.
- 3. Follow the setup instructions.

Checking voice mail

From your phone:

- 1. Dial *86 and press the Call Key or the Center Soft Key ().
- 2. Follow the instructions.

⁽¹⁾ Contact your network operator to check service availability.

From other phones:

- 1. Dial your wireless number.
- 2. When you hear the greeting, press ## to interrupt.
- 3. Follow the instructions.

4.1.2 Answering or rejecting a call

During an incoming call:

- Open the flip to answer, if Settings > Personalization > Answer Mode > Flip open to answer is On. Otherwise,
- Press the Left Soft Key (a) or Call Key (b) to answer.
- Press the Right Soft Key $\overline{\ }$ or the End/Power Key $\overline{\ }$ to decline.
- Press the Center Soft Key () to reject the call by sending a preset message.
- To mute the ringtone volume of an incoming call, press the Volume Up/Down Key.

4.1.3 Hang up a call

During a call:

- Open the flip and press the **End/Power Key** \bigcirc to end the call.
- Open the flip and close the flip to end the call.

4.2 Contacts.....

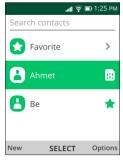


Contacts enables quick and easy access to the contact you want to reach.

From the Home screen, press the **Center Soft Key** (a) and select **Contacts** (b) to enter Contact list.

4.2.1 Add a Contact

On the contacts list screen, use the **Navigation Key** and press the **Left Soft Key** \bigcirc to create a **New Contact** and input the contact information.





When finished, press the **Center Soft Key** (to save.

4.2.2 View a Contact

Press the Left Soft Key (a) to send an SMS/MMS to the contact you selected.

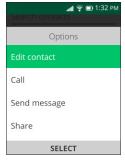
Press the Center Soft Key (a) to make a call.

Press the **Right Soft Key** (a) to access **Options**:

- Add as Favorite⁽¹⁾: Add the contact as a Favorite number. You can view it in Contacts > Favorite contacts list. After added, the menu shows Unfavorite.
- Edit/Share/Delete: Edit/Share/Delete the contact.
- Find duplicate contacts: Press the Center Soft Key (a) to find duplicate contacts.
- Block this number: Press the Center Soft Key to show Confirmation information, once confirmed, press the Right Soft Key to Block.

4.2.3 Edit a Contact

On the contacts list screen, using the Navigation Key to select a Contact, then press the Right Soft Key \bigcirc to access Options, select Edit contact and press the Center Soft Key \bigcirc to edit.





When finished, press the **Center Soft Key** (to save.

4.2.4 Share a Contact

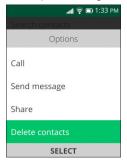
You can share a single contact with others by sending the contact's vCard to them via Email, Messages, or Bluetooth.

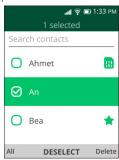
On the contacts list screen, use the **Navigation Key** to select a Contact, then press the **Right Soft Key** \bigcirc to access **Options**, and then select **Share**.

(1) Only for Phone memory contacts.

4.2.5 Delete Contacts

On the contacts list screen, press the **Right Soft Key** \bigcirc to access **Options**, select **Delete contacts**, use the **Navigation Key** to view available contacts and the **Center Soft Key** \bigcirc to make your selection, and then press the **Right Soft Key** \bigcirc to delete.





4.2.6 Import/Export Contacts

On the contacts list screen, press the **Right Soft Key** (a) to access **Options**, select **Settings** > **Import contacts/Export contacts** to import/export contacts from/to memory card, Gmail, Outlook, or Bluetooth.

4.2.7 Speed Dial Contacts

On the contacts list screen, press the **Right Soft Key** \bigcirc to access **Options**, select **Settings > Set speed dial contacts**, use the **Navigation Key** to select 2-9, press the **Center Soft Key** \bigcirc to add a contact then press the **Center Soft Key** \bigcirc to confirm.

On the Home screen, long press the 2-9 screen keys to dial the defined contacts.

4.2.8 Available Options

From the contacts list, press the **Right Soft Key** (a) to show more options.

Call

Make a call to the selected contact.

Send message

Send an SMS/MMS to a contact you selected from Contacts.

Move/Copy contacts

Move or Copy contacts from/to Phone memory to/from SIM card.

Settings

- Memory: To select which contacts to display: Phone and SIM, Phone or SIM.
- **Sort contacts:** To select contacts sorted by first/last name.
- Set speed dial contacts: To select contacts to define the 2-9 keys as a speed dialer.
- Set ICE contacts: Add five contacts for making "In Case of Emergency" calls.
- Block Contacts: Press the Center Soft Key
 and the Left Soft Key
 to add blocked number, press the Right Soft Key
 to save.
- Import contacts: Import contacts from memory card, Gmail, and outlook.
- Export contacts: Export contacts to memory card, and Bluetooth.
- Add Account: Contacts, data, or other information can be synchronized from multiple accounts, depending on the applications installed on your phone.

⁽¹⁾ Only Phone memory contacts can be added to Group.

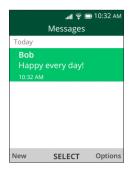
4.3 Messages



Use the messaging feature to send and receive text (SMS) and multimedia (MMS) messages.

4.3.1 Sending a Text Message

Press the Messages Key \boxtimes , or from the Home screen, press the Center Soft Key \odot and select Messages \square to enter Messages.





- Press the **Left Soft Key** (a) to write a new message.
- Enter the phone number of the recipient in the **To** bar or press the **Left Soft Key** (to add recipients.
- Use the Navigation Key to go to the SMS bar to enter the text of the message.
- Press (##) Key to switch between the different methods.
- Press 🚓 street symbols.
- Press the **Left Soft Key** (a) to send text messages.

Inputting Text

There are different ways to enter text to create contacts, write emails or send messages.

You may choose from the different methods by pressing the # key and alternate between:

- Abc (sentence case), abc (lower case), or ABC (caps lock case): with this mode you must press each key multiple times to create each letter. For example, an 'S' is created by pressing the '7' key four times. An 'e' is created by pressing '3' twice, and so on.
- Predictive: predictive text mode is a feature that allows you to type faster, as the phone tries
 to predict what you are writing. To type "Hello":
 - press the "4" key once, press the "3" key once, press the "5" key once, press the "5" key once, press the "6" key once,
 - As you type, word suggestions will appear at the bottom of the screen. If you see the word you are trying to type, select it with the **Navigation Key** and press the **Center Soft Key** \odot .
- 123: this mode generates only numbers. You may type '1' by pressing the '1' key just once, '2' by pressing '2' and so on. Switch back to ABC, Abc, abc or Kt9 mode to continue writing words.
- Symbols: This function provides punctuation and special characters. Symbols may be accessed by pressing the ***. key as well. Find the right symbol by pressing right or left of the Navigation Key. When the cursor highlights a symbol you want to add, press the Center Soft Key ** to select it.
- If you want to delete the already typed letters or symbols, press the Back/Delete Key to delete them one by one or long press to delete all at once.

4.3.2 Sending a Multimedia Message

MMS enables you to send video clips, images, photos, contacts and sounds to other compatible phones and email addresses by pressing the **Right Soft Key** \bigcirc from the text messages screen and then selecting **Add attachment**.

An SMS will be converted to MMS automatically when media files (image, video, audio, etc.) are attached or email addresses are added.

త్ర

An SMS of more than 160 characters will be charged as several SMS. Specific letters (accent) will also increase the size of the SMS. This may cause multiple SMS to be sent to your recipient.

4.4 Email



4.4.1 Setup E-Mail

You can access this function by pressing the **Center Soft Key** \odot from the Home screen and select **E-Mail** \square .

An email wizard will guide you through the steps to set up an email account, press the **Right Soft Key** \bigcirc to continue.

- Enter the name and email for the account you want to setup.
- Press the Right Soft Key to access Next, enter password of the account and press the Right Soft Key . If the account you entered is not provided by your service provider in the phone, you will be prompted to manually setup your email.

4.4.2 Send E-Mail

- Press the **Left Soft Key** \bigcirc to compose a new email from the Inbox screen.
- Type the subject and the content of the message. You may use your voice to enter the subject and content of your emails by pressing and holding the **Center Soft Key** (a) button.
- If necessary, press the **Right Soft Key** (a) to add **Cc/Bcc** or add attachment to the message.
- If you do not want to send the mail right away, you can press the Right Soft Key and select Save as draft to save a copy.
- Finally, press the **Left Soft Key** (a) to send.

Note: If you are seeing a "password incorrect" error when setting up your Gmail Account in Email app, please review the following options:

Option 1: Generate an App password

An App password is a 16-digit passcode that gives an app or device permission to access your Google Account. If you use 2-Step-Verification and are seeing a "password incorrect" error when trying to access your Google Account, an App password may solve the problem.

Steps to generate an App password:

- Visit your App passwords page https://myaccount.google.com/security/signinoptions/twostep-verification. You may be asked to sign in to your Google Account.
- At the bottom, click **Select app** and choose the app you're using.
- Click **Select device** and choose the device you're using.
- Select Generate.
- Follow the instructions to enter the App password (the 16-character code in the yellow bar) on your device.
- Select Done.
- Once you are finished, you won't see that App password code again. However, you will see a
 list of apps and devices you've created App passwords for.

If generate an app password does not fix "Password incorrect" issue, please proceed to Option 2 or Option 3.

Option 2: Change your settings to allow less secure apps

- Go to the "Less secure apps" https://www.google.com/settings/security/lesssecureapps section in My Account.
- Next to "Access for less secure apps," select **Turn on**.
- You can now setup your email using your username and password. If you continue to see a "password incorrect" error, please proceed to Option 3.

Option 3: Access Gmail through browser

If you don't want to change your security settings, please follow these steps to access your Gmail:

- From the home page, press the Center Soft Key
 and select Internet
 .
- Enter https://www.google.com/gmail/ in the browser URL tab.
- Enter your username and password to log in.

4.5 Camera.....



Your mobile phone features a Camera and a Video app to take photos and shoot videos.

Access the Camera

To access this function, press the **Center Soft Key** \odot from the Home screen and select **Camera** \odot .

App Permission

Upon first use of Camera, the App Permission screen will display, asking for permission to know your location. Press the Center Soft Key \bigcirc to Allow or the Left Soft Key \bigcirc to Deny.

Take a picture

Position the object or landscape in the screen and press the **Center Soft Key** \odot to take the photo. Photos will be automatically saved to the Gallery app.

After taking photo, press the **Left Soft Key** (a) to preview.

Zoom in/out

Press Up or Down of the Navigation key to zoom lens in and out.

Options

Press the **Right Soft Key** (a) to access, press Left or Right of the **Navigation key** to switch:

• Camera Resolution: Select the resolution as High, Standard, or Low.

- ullet Self-Timer: Sets the time a photo is taken after pressing the Center Soft Key ullet .
- Grid: Adds grid lines to photo screen to help take better photos by using grid lines to align
 photo image.
- Gallery: Select Go to Gallery Application to view photos previously taken.
- Modes: Select to switch between Photo and Video mode.

Camcorder

To shoot a video

Press Left and Right of the Navigation Key to switch between Photo and Video mode.

Press Up or Down of the Navigation Key to zoom lens in and out.

Press the **Center Soft Key** (a) to record a video, press again to stop recording, videos will be automatically saved to **Video** app **.**

4.6 Gallery



The Gallery app provides you with one location to view and organize all your saved photos.

To access this function, press the **Center Soft Key** \bigcirc from the Home screen and select **Gallery** \square .

Press the Left Soft Key (a) to switch Favorites and Gallery list.

Use the Navigation Key to select an image and press the Center Soft Key \bigcirc to confirm, then press the Right Soft Key \bigcirc to access options below:

- **Delete:** Delete the selected photo.
- Edit: Select this option to adjust exposure value, rotate the photo, crop, add filters and autocorrection.
- Add to favorites: Add the selected photo to Favorites list.
- Remove from favorites: Remove the selected photo from Favorites list.
- Share: Share the photo via Email, Messages and Bluetooth, etc.

- Select Multiple: Allows you to select more than one photo in the Gallery.
- File Info: Displays file name, size, image type, date taken, resolution, and path.
- Set as: Set the photo as Wallpaper or Image for existing contact.
- Sort and group: Sorts photo by date and time or groups by date.

4.7 Utilities.....



4.7.1 Calculator

From the Home screen, press the **Center Soft Key** (a) and select **Utilities** > **Calculator**.

0-9 key: input numbers

(X+%!):

#abc : +/-

O: +, -, x,

(∞):

: Clear once

: Clear All

4.7.2 ToDo

From the Home screen, press the **Center Soft Key** (a) and select **Utilities** > **Todo**.

- Press the Left Soft Key to add a new task list, enter task name then press the Right Soft Key to Create.
- Press the Center Soft Key to select a task list, then press the Left Soft Key to add a task, enter task name then press the Right Soft Key to Save.
- Press the **Right Soft Key** (a) to access Options to Edit, Delete, or Delete all tasks.
- Select a task, press the **Center Soft Key** (to CHECK/UNCHECK the task.

4.7.3 Recorder

From the Home screen, press the Center Soft Key (a) and select Utilities > Recorder.

- Press the Left Soft Key ten press the Center Soft Key to start recording, press the Right Soft Key to Done.
- Use the Navigation Key to select the recorder, press the Center Soft Key (a) twice to play.
- Press the Right Soft Key to access Options, such as delete, share, select multiple, rename, save as ringtone, save to music library, select Settings to set recorder size.

4.8 Clock.....



4.8.1 To Set an Alarm

From the Home screen, press the Center Soft Key \odot and select Clock > Alarm.

Press the Left Soft Key (a) to add a new alarm. The following options will appear:

- Time: Select to set the alarm time.
- Repeat: Select the days you want your alarm to go off.
- Sound: Select a ringtone for the alarm.
- Vibrate: Select to activate vibration.
- Alarm name: Press to enter a name for the alarm.

Press the **Right Soft Key** (a) to **Save**.

4.8.2 To Set the Timer

From the Home screen, press the **Center Soft Key** (a) and select **Clock** > **Timer**.

Press the **Center Soft Key** \odot and then Left or Right of the **Navigation key** to edit hour, minute and second, when finished, press the **Center Soft Key** \odot to start the Timer.

When the Timer is ongoing, press the Center Soft Key
 o to pause and continue the Timer, press the Right Soft Key
 to add 1 minute.

• When the Timer is paused, press the **Left Soft Key** (to reset the Timer.

Press the **Right Soft Key** \bigcirc to enter Settings, allowing you to set snooze, volume, activate vibrate, and select sound.

4.8.3 To Set the Stopwatch

From the Home screen, press the Center Soft Key (a) and select Clock > Stopwatch.

- Press the Center Soft Key (ax) to start Stopwatch.
- When the Stopwatch is paused, press the **Center Soft Key** () to continue the total time, press the **Left Soft Key** () to reset the stopwatch and clear lap times.

4.9 Music



Using this menu, you can play music files stored on phone storage in your phone. Music files can be downloaded from your computer to your phone using a USB cable.

To access this function, press the **Center Soft Key** (a) from the Home screen and select **Music**.

4.10 Calendar......



Use the Calendar to keep track of important meetings, appointments, etc.

To access this function, press the **Center Soft Key** \odot from the Home scree and select **Calendar**.

View Calendar

You can display the Calendar in Day, Week, Month view. Press the **Right Soft Key** \bigcirc to change your Calendar view.





Create New Event

Press the **Left Soft Key** (a) to add new events from any Calendar view.

Delete and Edit Event

After new event is created, under Month view or Day view, use the **Navigation Key** to move to the event. Press the **Center Soft Key** \bigcirc to show events list, then press the **Left Soft Key** \bigcirc to delete or press the **Right Soft Key** \bigcirc to edit.

More options are available by pressing the **Right Soft Key** (a) from the Calendar main screen:

- Go to date: To go to whatever date you want.
- Search: Search the event or schedule you added in the Calendar.
- Calendar to Display: To display offline Calendar or not.
- Settings: To set a series of Calendar settings.

Event reminder

If a reminder is set for an event, the upcoming event will appear on the Status bar as a notification when the reminder time arrives

4.11 Video.....



Video acts as a media player for you to view videos.

From the Home screen, press the **Center Soft Key** ($\stackrel{\frown}{\sim}$) and select **Video**.

- Press the **Left Soft Key** (a) to enter Camera to take a video.
- Use the Navigation Key to select a video, press the Center Soft Key © to play the video.
- Press the Right Soft Key

 to access Options.

4.12 Note



From the Home screen, press the Center Soft Key $\ \odot$ and select Note.

- Press the Left Soft Key to add note, enter contents then press the Right Soft Key to Save.
- On the notes list, press the Right Soft Key to access Options, such as delete, share, select multiple, search, sort by.
- Use the Navigation Key to select the note, press the Center Soft Key
 o to view detail. Then
 press the Center Soft Key
 o to edit, press the Right Soft Key
 o to delete or share the note
 via Email, Messages, or Bluetooth.

4.13 FM Radio



Your phone is equipped with a radio⁽¹⁾ with RDS⁽²⁾ functionality. You can use the application as a traditional radio with saved channels or with parallel visual information related to the radio program on the display if you tune to stations that offer Visual Radio service.

To access this function, press the **Center Soft Key** \odot from the Home screen and select **FM Radio**.



To use it, you must plug in a headset, which works as an antenna connected with your phone.



- Press left/right of the Navigation Key to decrease/increase 0.1MHz.
- Long press left/right of the Navigation Key to search and go to the nearest lower/higher frequency channel.
- Press the Right Soft Key to add the channel to favorites. A red star will be added to the station in the channel list. Press the Right Soft Key to edit favorites channel or switch to speaker.

⁽¹⁾ The quality of the radio depends on the coverage of the radio station in that particular area.

⁽²⁾ Depending on your network operator and market.

4.14 File Manager.....



From the Home screen, press the **Center Soft Key** ($\stackrel{\frown}{}$) and select **File Manager**.

File Manager displays all data stored on the phone and the microSD card, including applications, media files downloaded from Store, YouTube or other locations; videos, pictures or audios you have captured; other data transferred via Bluetooth, USB cable, etc.

When you download an application from PC to phone/microSD card, you can locate the application using File Manager, then touch it to install it in your phone.

File Manager allows you to perform and be really efficient with the following common operations: create (sub) folder, open folder/file, view, rename, move, copy, delete, play, share, etc.

5 KaiOS Applications

5.1 KaiOS-Store

Download games, utilities, and social media apps to keep you busy on the go.

6 Security......

6.1 Lock/Unlock your screen

To protect your phone and privacy, you can lock the phone screen by creating a password.

- From the Home screen, press the Center Soft Key \odot , select Settings \bigcirc > Privacy & Security.
- Press the Center Soft Key (a) and select On to enable screen lock in the Screen Lock screen.
- Enter the passcode twice and press the **Right Soft Key** to create.



6.2 SIM Security

A SIM PIN prevents access to the SIM card cellular data networks. When it's enabled, any device containing the SIM card will request the PIN upon restart. A SIM PIN is not the same as the lock code used to unlock the device.

6.3 Anti-Theft

Anti-theft can only be enabled after logging in to your KaiOS Account.

7 Account.....

7.1 KaiOS Account

To create a KaiOS account, press the **Center Soft Key** \odot from the Home screen and select **Settings** \bigodot > **Account** > **KaiOS account**.

Create Account

- Select Create Account and press the Center Soft Key (a) to confirm.
- Read About KaiOS Account and press the Right Soft Key

 to Accept.
- Set or enter Region, Account Number, Password, Confirm password etc., then press the Right Soft Key to go Next.
- Fill in the date of birth, select the gender, then press the Right Soft Key $\overline{\ }$ to go Next.
- Enter confirmation code, then press the **Right Soft Key** \bigcirc to go **Next**.
- Prompt "Account has been created, remember to verify email/alternative phone number", then press the Right Soft Key to go Next.
- Jump to the KaiOS Account interface.

Sign in with Phone/Email

• Sign in to an existing account by Phone or Email.

7.2 Software Update

To access Software Updates, follow the steps below:

- Connect your device to a Wi-Fi network and make sure it has a strong data connection.
- Ensure your battery is fully charged before starting the software update. Your device's current battery level can be found on your device under Settings (> Device > Battery.
- From the Home screen, press the Center Soft Key (a) and select Settings (b) > Device > Device information > Software update > Check for updates.

8 Safety and Regulatory Information

SAFETY AND USE

We recommend that you read this chapter carefully before using your mobile phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

Traffic Safety

Given that studies show that using a mobile phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their mobile phone when the vehicle is not parked. Check the laws and regulations on the use of wireless mobile phones and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas.

When driving, do not use your mobile phone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some areas.

When switched on, your mobile phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- Do not place your mobile phone on top of the dashboard or within an airbag deployment area,
- Check with your car dealer or the car manufacturer to make sure that the car's electronic devices are shielded from mobile phone RF energy.

Conditions of Use

You are advised to switch off the mobile phone from time to time to optimize its performance. Remember to abide by local authority rules of mobile phone use on aircrafts.

Operational Warnings: Obey all posted signs when using mobile devices in public areas.

Follow Instructions to Avoid Interference Problems:

- Turn off your mobile device in any location where posted notices instruct you to do so. In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight.
- Switch the mobile phone off when you are in health care facilities, except in designated areas.
 As with many other types of equipment now in regular use, mobile phones can interfere with other electrical or electronic devices, or equipment using radio frequency.
- Switch the mobile phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, gas station, or chemical plant, or in any potentially explosive atmosphere.
- When the mobile phone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump. In particular when using the mobile phone you should hold it against the ear on the opposite side to the device, if any.

Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your mobile device with your implantable medical device, consult your healthcare provider.

To avoid hearing impairment, answer the call before holding your mobile phone to your ear. Also move the handset away from your ear while using the "hands-free" option because the amplified volume might cause hearing damage.

It is recommended to have proper supervision while small children use your mobile phone.

Do not attempt to disassemble your phone. If you disassemble your phone, the warranty will not apply.

Always handle your mobile phone with care and keep it in a clean and dust-free place.

Do not allow your mobile phone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc.). The manufacturer's recommended operating temperature range is 0°C (32°F) to 40°C (104°F) (the max value depends on device, materials and housing paint/texture).

Over 40° C (104° F) the legibility of the mobile phone's display may be impaired, though this is temporary and not serious.

Do not open or attempt to repair your mobile phone yourself.

Do not drop, throw or try to bend your mobile phone.

Do not use the mobile phone if the screen is damaged, cracked or broken to avoid any injury. Do not paint it.

Use only batteries, battery chargers, and accessories which are recommended by TCL Communication Technology Holdings Limited and its affiliates and are compatible with your mobile phone model. TCL Communication Technology Holdings Limited and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Your mobile phone should not be disposed in municipal waste. Please check local regulations for disposal of electronic products.

Remember to make back-up copies or keep a written record of all important information stored in your mobile phone.

Some people may suffer epileptic seizures or blackouts when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your mobile phone. Parents should monitor their children's use of video games or other features that incorporate flashing lights on the mobile phone. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:

• Play at the farthest distance possible from the screen.

When you play games on your mobile phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow these instructions to avoid problems, such as tendinitis, carpal tunnel syndrome, or other musculoskeletal disorders:

- Take a minimum of a 15-minute break every hour of game playing.
- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.
- If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.



PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

Privacy

Please note that you must respect the laws and regulations of your jurisdiction or other jurisdiction(s) where you will use your mobile phone regarding taking photographs and recording sounds with your mobile phone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and reproduce or distribute them, as this may be considered to be an invasion of privacy.

It is the user's sole responsibility to ensure that prior authorization be obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your mobile phone (including the operator) disclaim any liability which may result from the improper use of the mobile phone.

Battery and Accessories

Following air regulation, if the battery of your product is not charged, please charge first. Before removing the battery from your device, make sure that the device is switched off. Observe the following precautions for battery use:

- Do not attempt to open the battery (due to the risk of toxic fumes and burns).
- Do not puncture, disassemble, bend, deform, open, shred or cause a short-circuit in the battery.
- Do not burn or dispose of a used battery in household garbage or store it at temperatures above 60°C.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse
 or expose to water or other liquids, expose to fire, explosion or other hazard

The symbol below on your telephone, the battery and the accessories means that these products must be taken to collection points at the end of their life:



- Municipal waste disposal centers with specific bins for these items of equipment.
- Collection bins at points of sale.

They will then be recycled, preventing substances from being disposed of in the environment, so that their components can be reused.

In European Union countries:

These collection points are accessible free of charge. All products with this sign must be brought to these collection points.

In non-European Union jurisdictions:

Types of equipment with this symbol are not be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

In the United States, you can learn more about how to recycle your mobile device by visiting the CTIA website at www.ctia.org/news/how-to-recycle-your-mobile-device

CAUTION: IF BATTERY IS REPLACED BY AN INCORRECT TYPE, DEVICE MIGHT EXPLODE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTION.



WARNING: Cancer and Reproduction Harm - www.P65Warmings.ca.gov.

Electronic Recycling

For more information on Electronic Recycling:

- Visit Alcatel Electronic Recycling Program website at https://us.alcatelmobile.com/ accessibility-compliance/electronic-recycling-program/, or
- 2) Call Alcatel US Customer Support at 1-855-368-0829.

Battery Recycling (USA & Canada):

Alcatel partners with Call2Recycle® to offer a safe and convenient battery recycling program. For more information on our Battery Recycling Program, please visit the USA and Canada website at https://us.alcatelmobile.com/accessibility-compliance/battery-recycling/ and https://us.alcatelmobile.com/accessibility-compliance/battery-recycling/.



Chargers

Home A.C./Travel chargers will operate within the temperature range of: 0°C (32°F) to 40°C (04°F).

The chargers designed for your mobile phone meet the standard for safety of information technology equipment and office equipment use. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

Characteristics of power supply (depending on the country):

Travel charger: UC11US

Input: 100-240V, 50/60Hz, 200mA

Output: 5V, 1A

Battery: Lithium 1850mAh

RADIO WAVES

THIS MOBILE PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your mobile phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio-frequency (RF) energy. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. These guidelines include a substantial safety margin designed to ensure the safety of all persons, regardless of age and health.

The exposure standard for mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by public authorities such as the Federal Communications Commission of the US Government (FCC), or by Industry Canada, is $1.6~\rm W/kg$ averaged over 1 gram of body tissue. Tests for SAR are conducted using standard operating positions with the mobile phone transmitting at its highest certified power level in all tested frequency bands.

Although the SAR is determined at the highest certified power level, the actual SAR level of the mobile phone while operating can be well below the maximum value. This is because the mobile phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output of the mobile phone. Before a mobile phone model is available for sale to the public, compliance with national regulations and standards must be shown. The highest SAR value for this model mobile phone when tested is 0.78 W/Kg for use at the ear and 1.27 W/Kg for use close to the body.

While there may be differences between the SAR levels of various mobile phones and at various positions, they all meet the government requirement for RF exposure. For body-worn operation, the phone has been tested when positioned a minimum of 15 mm from the body without any metal parts in the vicinity of the phone or when properly used with an appropriate accessory and worn on the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. Additional information on SAR can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site: https://www.ctia.org.

The World Health Organization (WHO) considers that present scientific information does not indicate the need for any special precautions for use of mobile phones. If individuals are concerned, they might choose to limit their own or their children's RF exposure by limiting the length of calls, or using "hands-free" devices to keep mobile phones away from the head and body. (fact sheet n°193). Additional WHO information about electromagnetic fields and public health are available on the following website: http://www.who.int/peh-emf.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.
- Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

For the receiver devices associated with the operation of a licensed radio service (e.g. FM broadcast), they bear the following statement:

This device complies with Part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference.

For other devices, they bear the following statement:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Your mobile phone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.

As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with headset or USB data cable. If you are using another accessory, ensure that whatever product is used is free of any metal and that it positions the mobile phone at least 15 mm away from the body.

LICENSES



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Alcatel 4056W/Alcatel 4056Z Bluetooth® Declaration ID D054291



The Wi-Fi Logo is a certification mark of the Wi-Fi Alliance.

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The provision of the source code is free of charge from internet.

Hearing Aid Compatibility

Your mobile phone is rated: «For Hearing Aid», to assist hearing device users in finding mobile phones that may be compatible with their hearing devices.

This device is HAC M4/T4 compatible. Reference ANSI C63.19 (2011).

For more information please visit our website https://us.alcatelmobile.com/

FCC ID: 2ACCJN048

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult you service provider or phone retailer.

E-labeling: To find more information regarding FCC ID, IMEI number, and more, go to **Settings** > **Device** > **Regulatory & Safety**.

9 Troubleshooting.....

Before contacting the service center, follow the instructions below:

- You are advised to fully charge () the battery for optimal operation.
- Avoid storing large amounts of data in your phone as this may affect its performance.
- Use the FOTA (Firmware Over The Air) Upgrade tool to update your phone's software. To access Update phone, press Settings > Device > Device Information > Software Update > Check for Updates.
- To set your phone to factory default, access Settings > Device > Device information > Reset
 Phone. All your phone data will be lost permanently. It is strongly advised to fully back up
 your phone before resetting.

The following are the most asked questions:

My phone has not responded for several minutes

Restart your phone by pressing and holding the End/Power Key

My phone turns off by itself

- Check that your screen is locked when you are not using your phone, and make sure the End/ Power Key (=) is not mis-contacted due to unlocked screen.
- Check the battery charge level.

My phone cannot charge properly

- Make sure that your battery is not completely discharged; if the battery power has been
 empty for a long time, it may take around 20 minutes to display the battery charger indicator
 on the screen.
- Make sure charging is carried out under normal conditions: 0°C (32°F) to 40°C (104°F).
- When abroad, check that the voltage input is compatible.

My phone cannot connect to a network or "No service" is displayed

- Try connecting in another location.
- Verify the network coverage with your service provider.
- Check with your service provider that your SIM card is valid.
- Try selecting the available network(s) manually.

• Try connecting at a later time if the network is overloaded.

My phone cannot connect to the Internet

- Check that the IMEI number (press *#06#) is the same as the one printed on your warranty card or box.
- Make sure that the internet access service of your SIM card is available.
- Check your phone's Internet connecting settings.
- Make sure you are in a place with network coverage.
- Try connecting at a later time or another location.

Invalid SIM card

- Make sure the SIM card has been correctly inserted (see "Inserting or removing Nano SIM card and microSD™").
- Make sure the chip on your SIM card is not damaged or scratched.
- Make sure the service of your SIM card is available.

Unable to make outgoing calls

- ullet Make sure you have dialed a valid number and have pressed the **Call Key** ullet .
- For international calls, check the country and area codes.
- Make sure your phone is connected to a network, and the network is not overloaded or unavailable.
- Check your subscription status with your service provider (credit, SIM card valid, etc.).
- Make sure you have not barred outgoing calls.
- Make sure that your phone is not in airplane mode.

Unable to receive incoming calls

- Make sure your phone is switched on and connected to a network (check for overloaded or unavailable network).
- Check your subscription status with your service provider (credit, SIM card valid, etc.).
- Make sure you have not forwarded incoming calls.
- Make sure that you have not barred certain calls.
- Make sure that your phone is not in airplane mode.

The caller's name/number does not appear when a call is received

- Check that you have subscribed to this service with your service provider.
- Your caller has concealed his/her name or number.

I cannot find my contacts

- Make sure your SIM card is not broken.
- Make sure your SIM card is inserted properly.
- Import all contacts stored in SIM card to phone.

The sound quality of the calls is poor

- You can adjust the volume during a call by pressing the Volume Up/Down key.
- Make sure that the receiver, connector, or speaker on your phone is clean.

I am unable to use the features described in the manual

- Check with your service provider to make sure that your subscription includes this service.
- Make sure this feature does not require an Alcatel accessory.

When I select a number from my contacts, the number cannot be dialed

- Make sure that you have correctly recorded the number in your file.
- Make sure that you have selected the country prefix when calling a foreign country.

I am unable to add a contact in my contacts

 Make sure that your SIM card contacts are not full; delete some files or save the files in the phone contacts.

My callers are unable to leave messages on my voicemail

• Contact your service provider to check service availability.

I cannot access my voicemail

- Make sure your service provider's voicemail number is correctly entered in "Voicemail number".
- Try later if the network is busy.

I am unable to send and receive MMS

• Check your phone memory availability as it might be full.

- Contact your service provider to check service availability and check MMS parameters.
- Verify the server center number or your MMS profile with your service provider.
- The server center may be swamped, try again later.

SIM card PIN locked

Contact your service provider to obtain the PUK code (Personal Unblocking Key).

I am unable to download new files

- Make sure there is sufficient phone memory for your download.
- Check your subscription status with your service provider.

The phone cannot be detected by others via Bluetooth

- Make sure that Bluetooth is turned on and your phone is visible to other users.
- Make sure that the two phones are within Bluetooth's detection range.

How to make your battery last longer

- Make sure you follow the complete charge time (maximum 2.6 hours).
- After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication.
- Switch off the backlight upon request.
- Extend the email auto-check interval for as long as possible.
- Exit background-running applications if they are not being used for a long time.
- Deactivate Bluetooth, Wi-Fi, or GPS when not in use.

The phone will become warm following prolonged calls, game playing, internet surfing or running other complex applications.

 This heating is a normal consequence of the CPU handling excessive data. Ending above actions will make your phone return to normal temperatures.



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