User Manual

alcatel

MYFLIP

(BC)

A405DL
CJA64W0KFAAA

Thank you for choosing **Alcatel**. This booklet helps you get started with your new **Alcatel MYFLIP**.

Important:

Restart your phone by pressing and holding the power key for more than 8 seconds until the startup screen appears.

In case this does not start your phone, press and hold the power key and volume up key together until the startup screen appears. From the following menus, short press the power key to select the language and then the "Factory reset" option.

Note: This operation will erase personal settings and saved data.

www.sar-tick.com

This product meets applicable national SAR limits of 1.6 W/kg. The specific maximum SAR values can be found on page 31 of this user guide.
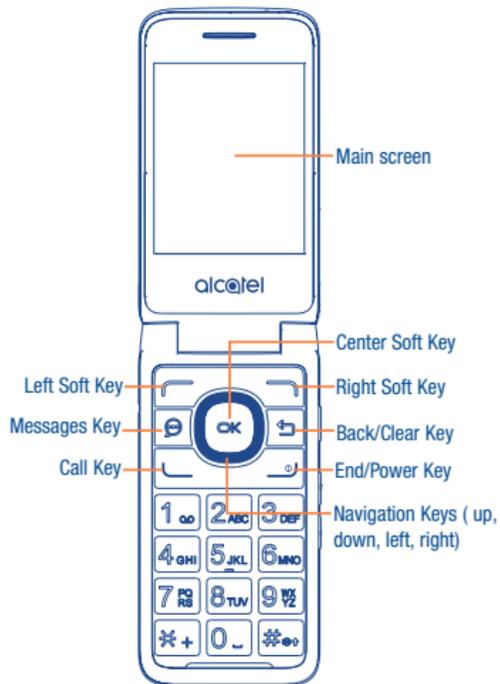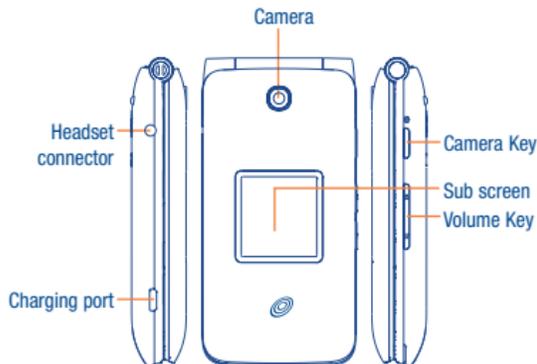
When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 15 mm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not making a phone call.

Table of contents

Your mobile ....

1.1   Keys and connectors

Camera

Headset connector

Camera Key

Sub screen

Volume Key

Charging port

Main screen

Center Soft Key

Left Soft Key

Right Soft Key

Messages Key

Back/Clear Key

Call Key

End/Power Key

Navigation Keys (up, down, left, right)

Center Soft Key

- Confirm an option (press the middle of the key)
- Press: Access app list (Home screen)

Navigation Key

- Goes to up, down, left or right menu

Messages Key

- Press: Access Messages app

Back/Clear Key

- Lets you return to the previous screen, or close a dialog box, options menu
- Press: Delete character (In edit mode)
- Long press: Delete all characters at one time (In edit mode)

Call Key

- Pick up/send a call
- Press: Enter call log (From Idle screen)

End/Power Key

- Press: End a call
  Return to the Idle screen
- Long press: Power on/off

Camera Key

- Press: Access Camera app
- Press: Take a picture or shoot video (in Camera mode)

Press and hold the **Camera Key** and **Volume Down Key** to capture a screenshot

Volume Keys

- In call mode, adjusts the earpiece or headset volume
- In Music/Video/Streaming mode, adjusts the media volume
- In general mode, adjusts the ringtone volume
- Mutes the ringtone of an incoming call

1.2 Getting started

1.2.1 Setup

Inserting or removing the nano-SIM/microSD card

A nano-SIM card is required to make phone calls and use cellular networks. If you have a SIM card, insert it before setting up the phone. Do not attempt to insert other SIM types like micro or standard cards, as you may damage your phone.

Power off your phone before inserting or removing the SIM/microSD card.

Charging the battery

You are advised to fully charge the battery. Insert the small end of the charging cable into the charger port, and plug the charger into an electrical outlet.

To reduce power consumption and energy waste, disconnect your charger when the battery is fully charged; switch off Wi-Fi, Bluetooth. In Settings you can also lower the brightness of the screen, and shorten the length of time before the screen goes to sleep.

1.2.2 Power on your phone

To turn your phone on, hold down the **End/Power Key** until the phone powers on. It will take a few seconds before the screen lights up.

Set up your phone for the first time

The first time you power on the phone, you should set the following options:

- Select the phone's language, then press ⎯ to go next.
- Select an enabled Wi-Fi, then press ⎯ to go next.

Even if no SIM card is installed, your phone will still power on and you will be able to connect to a Wi-Fi network and use some of the phone's features.

1.2.3 Power off your phone

To turn your phone off, hold down the **End/Power Key** until the Phone turns off.
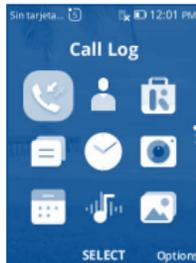
1.3 Home screen

Status bar
• Status/Notifications

1.4 App list

Press the **Center soft Key** from the Home screen to access the App list.

1.4.1 Status bar

The Status bar appears at the top of your Home screen. Icons indicating your phone's status and new notification alerts appear in the Status bar.

1.4.2 Change Home screen wallpaper

From the Home screen, press the **Center Soft Key** (OK), select **Settings** icon and then press the **Navigation Key** to select **Personalization**.

Press the **Navigation Key** and select **Display -> Wallpaper**. Select the image location to browse from **Wallpaper**, **Gallery** or **Camera**.

Select new image, press the **Center Soft Key** (OK) to save. Exit out and new image will be displayed on Home screen.

2 Calls..............................

2.1 Making a call

Dial the desired number, press the **Call Key** to place the call, or press the **Right Soft Key** to select a contact from **Contacts**, and then press the up and down **Navigation Key** to select the desired contact and press the **Call Key**. If you make a mistake, you can delete the incorrect digits by pressing the **Back/Clear Key** . To hang up the call, press the **End/Power Key** .
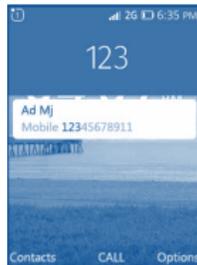
International call

To dial an international call, press and hold [* +] to enter "+", then enter the international country prefix followed by the full phone number and finally press the **Call Key**.

Emergency call

If your phone has network coverage, dial emergency number and press the **Call Key** to make an emergency call. This works even without a SIM card.

2.2 Answer or decline a call

When you receive a call:
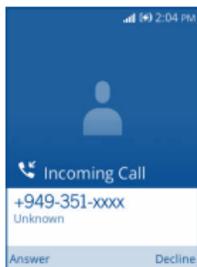
Press the **Left Soft Key** 📞 or **Call Key** 📞 to answer;

Press the **Right Soft Key** 📞 or **End/Power Key** ⏻ to decline.

To mute the ringtone volume of an incoming call, press the **Volume Key**.

2.3 Calling your voicemail *

- Press and hold 1 to call voicemail.
- Follow the prompts to set up your voicemail account.

3 Contacts ....

3.1 Consult your Contacts

Contacts enables quick and easy access to the contact you want to reach.

You can access this function by pressing the **Center Soft Key** ⓄⓀ from the Home screen and select **Contacts** icon 👤

Press the **Left Soft Key** 📞 in the contact list to create a new contact.

Press the **Right Soft Key** 📞 to access more options.

Press the **Center Soft Key** ⓄⓀ to enter contact detail.
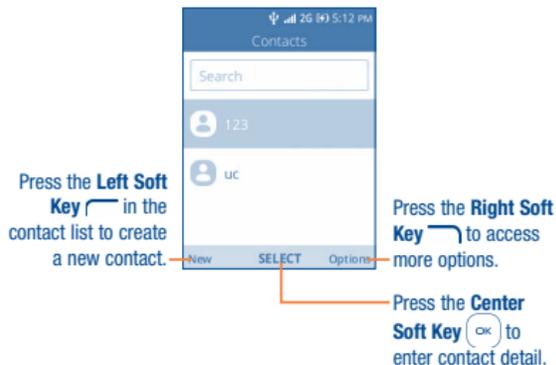
3.2 Adding a contact

In contact screen, press the **Left Soft Key** 📞 to access **New Contact,** and then you could edit new contact information.
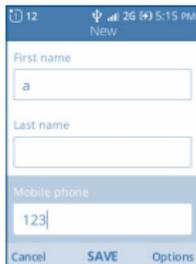
When finished, press the **Center Soft Key** OK to save.

3.3 Editing your contacts

In contacts list screen, scroll to one contact and press the **Right Soft Key** ⌐ to access **Options**, select **Edit**, and press the **Center Soft Key** OK to edit.
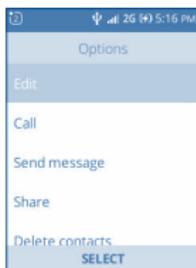
When finished, press the **Center Soft Key** OK again to save.

3.4 Deleting a contact

In contacts list screen, scroll to one contact and press the **Right Soft Key** ⌐ to access **Options,** select **Delete contacts**, and press the **Center Soft Key** OK twice and the **Right Soft Key** ⌐ twice to delete.
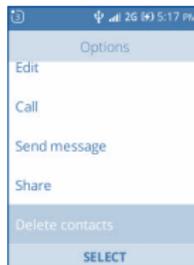
3.5 Sharing your contacts

You can share a single contact with others by sending the contact's vCard to them via Email, Messages, and Bluetooth.

Select a contact you want to share, press the **Right Soft Key** ⌐ to access **Options**, and then select **Share.**

3.6 Available options

From the contact list, you can access the following options:

Call

Make a call to the selected contact.

Send message

Send an SMS/MMS to a contact you selected from Contacts.

Settings

- **Memory**   Press the **Center Soft Key** to choose contacts saved to phone or SIM card.

- **Sort contacts**   Press the **Center Soft Key** to choose contacts sorted by first name or by last name.

- **Set speed dial contacts**   Press the **Center Soft Key** to set speed dial contacts.

- **Set ICE Contacts**   Add two contacts for making "In Case of Emergency" calls.

- **Import Contacts**   Import contacts between SIM card, memory card, Gmail, outlook and phone.

- **Export Contacts**   Export contacts between SIM card, memory card, Bluetooth and phone.

- **Move contacts**   Move selected contacts between phone and SIM card.

- **Copy contacts**   Copy selected contacts between phone and SIM card.

4 Messages ....

Use the messaging feature to send and receive text (SMS) and multimedia (MMS) messages.

4.1 Write message

- From the Home screen, press the **Center Soft Key** and select **Messages** icon or press the **Message Key** directly from idle screen to enter **Messages**.
- Press the **Left Soft Key** to write text messages.
- Enter the phone number of the recipient in the **To** bar or press the **Right Soft Key** to add recipients.
- Press the **Message** bar to enter the text of the message.
- Press the **Left Soft Key** to send text messages.
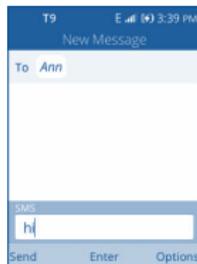
4.2 Send a multimedia message

MMS enables you to send video clips, images, photos, contacts and sounds by pressing the **Right Soft Key** to other compatible phones and email addresses.

An SMS will be converted to MMS automatically when media files (image, video, audio, etc.) are attached or email addresses added.

4.3 How to type a message

When in edit mode, the default input method is English, you can press Keypad to change the input method to access numbers 1,2,3... or long press the corresponding key to get the number you want.

- You can enter text using predictive text input. To set your desired text input, please select **Settings** > **Personalization** > **Input methods**.
- For normal text input, press a number key, 2-9, repeatedly until the desired character is displayed. If the next letter your want is located on the same key as the present one, press the **Center Soft Key** until the next cursor is displayed.
- Press ⌗ key to switch among "abc->ABC->123->predictive->Abc" mode.
- To insert a punctuation mark or special character, please press ✳ key.
- If you want to delete the already typed letters or symbols please press ↩ to delete them one by one.

4.4 Settings

The messages settings menu lets you control options for your text and MMS messages including message limits, size settings, and notifications.

On the Messages screen, press the **Right Soft Key** > **Settings**. You can set the following:

- **Delivery reports** — Press the **Center soft key** to select whether to send delivery reports or not.
- **SMS Encoding** — Press to enter SMS Encoding options.
- **Auto Retrieve Messages** — Select this option to automatically retrieve all your multimedia messages completely. When selected, the multimedia message header plus the message body and attachments will automatically download to your phone. If you turn off, only the multimedia message header will be retrieved and shown in your Messaging screen.
- **WAP Push** — Press to enter WAP push options.
- **Emergency Alerts** — Press to enter Emergency alerts options.

5 Email........................ ✉

You can access this function by pressing the **Center Soft Key** ⓞⓚ from the Home screen and select **Email**.

An email wizard will guide you through the steps to set up an email account.

• Enter your name in outgoing emails, the email address and password of the account you want to set up.

Press the **Right Soft Key** ⌐ to access **Next**. If the account you entered is not provided by your service provider in the phone, you will be prompted to go to the email account settings screen to enter settings manually. Alternatively, press the **Left Soft Key** ⌐ to access **Manual setup** to directly enter the incoming and outgoing settings for the email account you are setting up.

To add another email account, you can press the **Right Soft Key** ⌐ to access **Options/ Settings**. And then select **Add account**.

To create and send emails

Press the **Left Soft Key** ⌐ to compose a new email from the Inbox screen.

Enter recipient(s) email address(es) in the **To** field.

• If necessary, press the **Right Soft Key** ⌐ to add **Cc/Bcc** or add attachment to the message.

• Enter the subject and the content of the message.

• If you do not want to send the mail right away, you can press the **Right Soft Key** ⌐ and select **Save as draft** or touch the **Back key** to save a copy.

• Finally, press the **Left Soft Key** ⌐ to send.

6 Camera........................ ◉

Your mobile phone is fitted with a Camera and a Camcorder for taking photos and shooting videos.

Before using the Camera or Camcorder, be sure to remove the protective lens cover to avoid it affecting your picture quality.

6.1 Camera

To access this function, press the **Center Soft Key** ⓞⓚ from the Home screen and select **Camera**.

To take a picture

The screen acts as the viewfinder. Position the object or landscape in the viewfinder, and press the **Center Soft Key** ⓞⓚ or **Camera Key** on the right side of the phone to take the picture which will be automatically saved.

Before taking a picture, you can adjust a number of settings.

Zoom in/out Viewfinder

• Press the up or down side of the **Navigation key** to zoom in and out the viewfinder.

• Press the **Right Soft Key** ⌐ to access:

• Selftimer	Set the time to take a picture after press the capturing button.
• Grid	It divides the screen into equal parts and helps you take better photos by making it simple to align compositional elements to the grid, such as the horizon or buildings to the lines in the grid.
• Gallery	Go to Gallery application.
• Modes	Set photo mode or video mode.

After taking a picture, press the **Left Soft Key** to preview.

6.2 Camcorder

To shoot a video

• Press the right side of **Navigation key** to switch to Video mode from Camera mode.

• Press **the Center Soft Key** or **Camera Key** to shoot a video.

• After finished, press the **Center Soft Key** or **Camera Key** again to save. You could go to Video app to play.

Before shooting a video, you can adjust:

• Zoom in/out Viewfinder	Press the up or down side of the **Navigation key** to zoom in and out the viewfinder.
• Modes/Videos	Press the **Right Soft Key**, and press the **Navigation key** to choose mode.

7 Gallery ....

Gallery acts as a media player for you to view photos. In addition, a set of further operations to pictures are available for your choice.

To access this function, press the **Center Soft Key** from the Home screen and select **Gallery**.
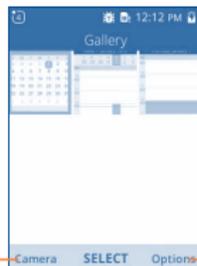
Press the **Left Soft Key** to take a picture.

Press the **Right Soft Key** to access more options.

Press the **Center Soft Key** to view the selected picture.

Modifying your picture

More options are available by pressing the **Right Soft Key** ▭ from picture screen.

• **Delete**	Delete the selected picture.
• **Edit**	Select this option to adjust exposure value, rotate the picture, crop, add filters and auto-correction.
• **Share**	Share the picture via Email, Messges and Bluetooth.
• **File Info**	View the picture information, such as name, size, image type and etc.
• **Lock**	After the picture is locked, you can not delete, edit, rename and rotate this picture until it's unlocked.
• **Set as**	Press to set the picture as wallpaper or existing contact image.
• **Sort and Group**	Enables you to sort picture by date and time, name, size and etc. and group by date.

8 Video .... ▶

To access this function, press the **Center Soft Key** ⊙ from the Home screen and select **Video**.

Using this feature, you can play, share, delete, rename and store videos according to your preference.

9 Music .... 🎵

Using this menu, you can play music files stored in your phone. Music files can be downloaded from your computer using a USB cable.

To access this function, press the **Center Soft Key** `OK` from the Home screen and select **Music**.

10 Browser .... 🌐

Using Browser, you can enjoy surfing the Web.

To access this function, press the **Center Soft Key** `OK` from the Home screen and select **Browser**.

Calendar ....

Use the Calendar to keep track of important meetings, appointments, etc.

To access this function, press the **Center Soft Key** (ok) from the Home screen and select **Calendar**.

11.1 Multimode view

You can display the Calendar in Day, Week, Month view. Press the **Right Soft Key** to change your Calendar view.

Day view
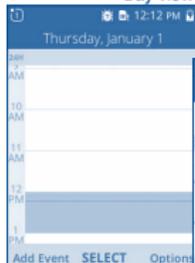
Week view
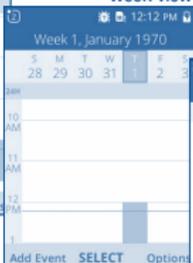
Month view

11.2 To create new events

Press the **Left Soft Key** to add new events from any Calendar view.

Fill in all required information for this new event. If it is a whole-day event, you can select **All-day Event**.

When finished, press the **Right Soft Key** to save.

More important options are available by pressing the **Right Soft Key** from the Calendar main screen:

- **Go to date** — To go to whatever date you want.
- **Search** — Search an event or schedule you added on Calendar.
- **Calendar to Display** — To display your offline calendar, Google account or Yahoo account.
- **Sync calendar** — To sync calendar.
- **Settings** — To set a series of Calendar settings.

11.3 Event reminder

If a reminder is set for an event, the upcoming event icon will appear on the Status bar as a notification when the reminder time arrives.

12 Clock........................

Your mobile phone has a built-in clock.

To access this function, press the **Center Soft Key** OK from the Home screen and select **Clock**.

12.1 Alarm

To set an alarm

From the Clock screen, press the **Left Soft Key** to add a new alarm. The following options will appear:

- **Time**   Press to set the alarm time.
- **Repeat**   Select the days you want your alarm to go off.
- **Sound**   Select a ringtone for the alarm.
- **Vibrate**   Press to activate vibration.
- **Alarm name**   Press to enter a name for the alarm.

To adjust alarm settings

More important options are available by pressing the **Right Soft Key** from the Clock screen:

- **Edit**   Press to edit alarm.
- **Delete**   Press to delete alarm.
- **Settings**   Press to set snooze time, volume, vibration and sound.

12.2 Timer

From the Alarm screen, press the right side of the **Navigation Key** to enter the **Timer** screen.

Press the **Center Soft Key** OK to edit hour, minute and second, when finished, press the **Center Soft Key** OK again to start timer.

- Press the **Center Soft Key** to pause or resume timer.
- Press the **Right Soft Key** when timer starts to add 1 minute.
- Press the **Left Soft Key** to reset the timer on halt screen.

12.3 Stopwatch

From the Timer screen, press the right side of the **Navigation Key** to enter the **Stopwatch** screen.

- Press the **Center Soft Key** OK to start stopwatch.
- Press the **Center Soft Key** OK again to halt the total times.
- Press the **Right Soft Key** to record the lap.
- Press the **Left Soft Key** to reset the stopwatch on halt screen.

13 Calculator ....

With the Calculator, you can solve many mathematical problems.

To access this function, press the **Center Soft Key** from the Home screen and select **Calculator**.

Enter a number and the arithmetic operation to be performed, enter the second number, then press "=" to display the result.

14 FM Radio ....

Your phone is equipped with a radio* with RDS** functionality. You can use the application as a traditional radio with saved channels or with parallel visual information related to the radio program on the display if you tune to stations that offer Visual Radio service.

To access this function, press the **Center Soft Key** from the Home screen and select **FM Radio**.

To use it, you must plug in your headset, which works as an antenna connected with your phone.

- Press the **Center Soft Key** to turn on FM Radio.
- Press the **Right Soft Key** to scan for all available stations.
- Press the **Left Soft Key** to view all stations.
- Press the **Right Soft Key** to adjust Volume, add the station to favorites, rename the station or switch to speaker mode.
- Press the **Center Soft Key** to turn off FM Radio.
- (1) The quality of the radio depends on the coverage of the radio station in that particular area.
- ** Depending on your network operator and market.

16

15 Settings .... ⚙️

To access this function, press the **Center Soft Key** ⟨OK⟩ from the Home screen and select **Settings**.

15.1 Network & Connectivity

15.1.1 Airplane Mode

When Airplane mode is on, it will simultaneously disable all wireless connections including Wi-Fi, Bluetooth and more.

15.1.2 Cellular & Data

Carrier

When a SIM card is inserted, the phone will detect the carrier automatically.

APN Settings

You can select APN types or add a new APN.

15.1.3 Wi-Fi

Using Wi-Fi you can now surf the Internet without using your SIM card whenever you are in range of a wireless network. The only thing you have to do is to enter the Wi-Fi screen and configure an access point to connect your phone to the wireless network.

15.1.4 Bluetooth

Bluetooth allows your phone to exchange data (videos, images, music, etc.) within a small range with another Bluetooth supported device (phone, computer, printer, headset, car kit, etc.).

15.1.5 Geolocation

KaiOS uses GPS, and additional supplemental information such as Wi-Fi and mobile networks to approximate your location.

Location data may be used by KaiOS and service providers to improve accuracy and coverage of the location databases.

15.1.6 Calling settings

DTMF tones

Dual Tone Multi-Frequency, or DTMF is a method for instructing a telephone switching system of the telephone number to be dialed, or to issue commands to switching systems or related telephony equipment.

Press to set DTMF tones to normal or long.

Call Waiting

Press to active or deactive call waiting.

Caller ID

Press to select network default, hide number or show number.

Call Forwarding

Press to configure how your calls are forwarded when you are busy, unanswered or unreachable.

15.1.7 Wi-Fi Calling Settings

Press the **Center Soft Key** to enable or disable VoLTE and VoWiFi.

15.1.8 Internet Sharing

USB tethering

You can share your phone's mobile data connection with a single computer via a USB cable.

15.1.9　Wireless Emergency Alerts

Alert Inbox

Press to view Alert message in alert box.

WEA Notification

- **WEA Sound:** Press the **Center Soft Key** to enable extreme alert sound.
- **WEA Vibrate:** Press the **Center Soft Key** to enable extreme alert vibrate.

Receive alerts

- **Presidential alert:** Press the **Center Soft Key** to enable Presidential alert.
- **Extreme alert:** Press the **Center Soft Key** to enable Extreme alert.
- **Severe alert:** Press the **Center Soft Key** to enable severe alert.
- **AMBER alert:** Press the **Center Soft Key** to enable amber alert.

WEA Ringtone Preview

- **WEA Ringtone:** Press the **Center Soft Key** to enable WEA ringtone.

15.2　Personalization

15.2.1　Sound

Volume

Press to set volume for Media, Rightones & notifications and alarm.

Tones

Press to manage tones.

Other Sounds

Press to enable/disable the sound for Dial pad, camera and sent message.

15.2.2　Display

- **Wallpaper**　　　Press to select wallpaper from wallpaper, gallery or camera.
- **Brightness**　　　Press to set the level of brightness.
- **Screen Timeout**　Press to set screen timeout.
- **Auto Keypad Lock**　Press to turn on/off auto keypad lock.

15.2.3　Search

Search Engine

Press to select search engine.

Search Suggestions

Press to enable or disable search suggestions.

15.2.4　Notices

Show on lock screen

Press to enable or disable notice show on lock screen.

Show after reboot

Press to enable or disable notice show after reboot.

App Notices

Press to set app notices.

15.2.5　Date & Time

Date

Only after disable auto-sync will you set the phone's date manually.

Time

Only after disable auto-sync will you set the phone's time manually.

Time Zone

Only after disable auto-sync will you set the phone's timezone manually.

Time Format

Press to select 12-hour clock format or 24-hour clock format.

Clock

Press to show or hide homescreen clock.

15.2.6 Language

Press to select the language and the region you want.

15.2.7 Input Methods

Press to select input languages.

15.2.8 Answer Mode

Press to enable flip to answer.

15.3 Privacy & Security

15.3.1 Screen Lock

Screen lock allows you to set a 4-digit password which protects your phone from intrusions. Whoever turns on your phone will be prompted to enter a password in order to access your device.

15.3.2 SIM Security

A SIM PIN prevents access to the SIM card cellular data networks. When it's enabled, any device containing the SIM card will request the PIN upon restart. A SIM PIN is not the same as the lock code used to unlock the device.

15.3.3 APP Permissions

Press to set Geolocation permission for Camera and System app.

15.3.4 Do Not Track

Press to set whether you want to be tracked by website and apps.

15.3.5 Browsing Privacy

Press to clear browsing history or clear cookies and stored data.

15.4 Storage

15.4.1 USB Storage

Enabling USB storage allows another computer or device connected using USB to access files on this phone.

15.4.2 Media Storage

Press to monitor media and available space on your phone.

15.4.3 Application Storage

Use these settings to monitor the total and available space on your phone.

15.5 Device

15.5.1 Device Information

This contains information about things ranging from Model number, Software version, Hardware, Platform version, Bluetooth address, Build number and etc.

15.5.2 Downloads

Press to view downloads.

15.5.3 Battery

Press to set power saving mode.

Turning power saving mode on will turn off the phone's data, Bluetooth and Geolocation connections to extend battery life.

You can adjust power use via the screen brightness or screen timeout settings in the Display screen.

15.5.4 Accessibility

Invert Colors

Press to turn on/off color inversion.

Backlight

Press to turn on/off backlight.

Large Text

Large text enable to enlarge the screen text.

Captions

Press to activate/deactivate captions for phone screen.

Readout

Readout mode function reads labels of interface elements and providers sound response.

Mono Audio

Press to turn on/off mono audio.

Volume Balance

Press to set volume balance value.

Keypad Vibration

Press to activate/deactivate keypad vibration

TTY

TTY mode can be used by people who are deaf, have poor hearing or speech impairments.

Press to set TTY to full, VCO, HCO or turn off TTY.

Hearing Aid Compatibility(HAC)

Hearing aid mode can be used by people who are deaf, have poor hearing or speech impairments. After connecting the phone and hearing aid device, calls are linked to a relay service, which converts incoming speech to text for the person using the hearing aid and converts outgoing text from the hearing aid device to a spoken voice for the person on the other end of the conversation.

16 Making the most of your phone ....

16.1 Upgrade

You can use the Over-the-air Upgrade tool to update your phone's software.

16.1.1 Over-the-air Upgrade

Using the Over-the-air Upgrade tool you can update your phone's software.

To access **Software Update**, select **Settings > Device > Device Information > Software Update**. If you want to update the system, select **Download**, after it is done please select **Install** to complete the upgrade. Now your phone's software will be the latest version.

You should turn on data connection before searching for updates. Settings for auto-check intervals is also available once you restart the phone.

If you have chosen auto-check, when the system discovers the new version, dialog will pop up to choose **Download** or ignore, the notification also will show in status bar.

17 Accessories ....

The latest generation of Alcatel mobile phones offers a built-in handsfree feature that allows you to use the telephone from a distance, placed on a table for example.

1. Battery
2. Charger
3. Quick Start Guide
4. Product Safety Information leaflet

Only use the Alcatel batteries, chargers, and accessories included along with your device.

18 Troubleshooting ....

Before contacting the service center, you are advised to follow the instructions below:

- You are advised to fully charge () the battery for optimal operation.
- Avoid storing large amounts of data in your phone as this may affect its performance.
- Use the FOTA (Firmware Over The Air) Upgrade tool to update your phone's software. To access **Update phone**, press **Settings > Device > Device Information > Update phone**.

and carry out the following checks:

My phone can't be switched on or is frozen
- Check the battery contacts, remove and reinstall your battery, then turn your phone on.
- Check the battery power level, charge for at least 20 minutes.

My phone has not responded for several minutes
- Restart your phone by pressing and holding the **End/Power Key**.
- Remove the battery and re-insert it, then restart the phone.

My phone turns off by itself
- Check whether your phone is locked when not in use, and make sure you don't accidentally turn off your phone when locking it by pressing the **End/Power Key**.
- Check the battery charge level.

My phone can't charge properly
- Make sure you are using an **Alcatel** battery and the charger from the box.
- Make sure your battery is inserted properly and clean the battery contact if it's dirty. It must be inserted before plugging in the charger.
- Make sure that your battery is not completely discharged; if battery power is empty for a long time, it may take around 20 minutes to display the battery charger indicator on the screen.

- Make sure charging is carried out under normal conditions (0°C to +45°C).
- When abroad, check that the voltage input is compatible.

My phone can't connect to a network or "No service" is displayed
- Try connecting in another location.
- Verify the network coverage with your carrier.
- Check with your carrier that your SIM card is valid.
- Try selecting the available network(s) manually.
- Try connecting at a later time if the network is overloaded.

My phone can't connect to the Internet
- Check that the IMEI number (press *#06#) is the same as the one printed on your warranty card or box.
- Make sure that the internet access service of your SIM card is available.
- Check your phone's Internet connecting settings.
- Make sure you are in a place with network coverage.
- Try connecting at a later time or another location.

Invalid SIM card
- Make sure the SIM card has been correctly inserted.
- Make sure the chip on your SIM card is not damaged or scratched.
- Make sure the service of your SIM card is available.

Unable to make outgoing calls
- Make sure you have dialed a valid number and have pressed
- For international calls, check the country and area codes.
- Make sure your phone is connected to a network, and the network is not overloaded or unavailable.
- Check your subscription status with your carrier (credit, SIM card valid, etc.).
- Make sure you have not barred outgoing calls.
- Make sure that your phone is not in Airplane mode.

Unable to receive incoming calls
- Make sure your phone is switched on and connected to a network (check for overloaded or unavailable network).
- Check your subscription status with your carrier (credit, SIM card valid, etc.).

- Make sure you have not forwarded incoming calls.
- Make sure that you have not barred certain calls.
- Make sure that your phone is not in Airplane mode.

The caller's name/number does not appear when a call is received
- Check that you have subscribed to this service with your carrier.
- Your caller has concealed his/her name or number.

I can't find my contacts
- Make sure your SIM card is not broken.
- Make sure your SIM card is inserted properly.
- Import all contacts stored in SIM card to phone.

The sound quality of the calls is poor
- You can adjust the volume during a call by pressing the **Volume Up/down** key.
- Check the network strength .
- Make sure that the receiver, connector or speaker on your phone is clean.

I am unable to use the features described in the manual
- Check with your carrier to make sure that your subscription includes this service.
- Make sure this feature does not require an **Alcatel** accessory.

When I select a number from my contacts, the number can't be dialed
- Make sure that you have correctly recorded the number in your file.
- Make sure that you have selected the country prefix when calling a foreign country.

I am unable to add a contact in my contacts
- Make sure that your SIM card contacts are not full; delete some files or save the files in the phone contacts.

My callers are unable to leave messages on my voicemail
- Contact your network carrier to check service availability.

I can't access my voicemail
- Make sure your carrier's voicemail number is correctly entered.
- Try later if the network is busy.

I am unable to send and receive MMS
- Check your phone memory availability as it might be full.
- Contact your network operator to check service availability and check MMS parameters.
- Verify the server center number or your MMS profile with your carrier.
- The server center may be swamped, try again later.

SIM card PIN locked
- Contact your network carrier to obtain the PUK code (Personal Unblocking Key).

The phone can't be detected by others via Bluetooth
- Make sure that Bluetooth is turned on and your phone is visible to other users.
- Make sure that the two phones are within Bluetooth's detection range.

Safety and use..............................

Please read before using your phone

THE BATTERY IS NOT FULLY CHARGED WHEN YOU TAKE IT OUT OF THE BOX. DO NOT REMOVE THE BATTERY PACK WHEN THE PHONE IS CHARGING. YOUR WARRANTY IS INVALIDATED IF YOU DISASSEMBLE OR ATTEMPT TO DISASSEMBLE THE DEVICE.

Privacy restrictions

Some countries require full disclosure of recorded telephone conversations, and stipulate that you must inform the person with whom you are speaking that the conversation is being recorded. Always obey the relevant laws and regulations of your country when using the recording feature of your phone.

Disclaimers

ANY WEATHER, STOCK, OR OTHER INFORMATION, DATA, OR DOCUMENTATION ("ACCESSED INFORMATION") ARE PROVIDED "AS IS" AND WITHOUT ANY WARRANTY OR ANY TECHNICAL SUPPORT. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, TCL COMMUNICATION Ltd. AND ITS AFFILIATES expressly disclaim any and all representations and warranties, arising by law or otherwise, related to the Accessed Information, including without limitation any express or implied representation or warranty of merchantability, fitness for a particular purpose, non-infringement, quality, accuracy, completeness, effectiveness, reliability, or usefulness. Without limiting the foregoing, it is further understood that TCL Communication Ltd. and its Affiliates are not responsible for any use of the Accessed Information or the results arising from such use, and that you use such information at your own risk.

Limitation of damages

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL TCL COMMUNICATION Ltd. OR ITS AFFILIATES BE LIABLE TO YOU, ANY USER, OR THIRD PARTY FOR ANY INDIRECT, SPECIAL, CONSEQUENTIAL, INCIDENTAL OR PUNITIVE DAMAGES OF ANY KIND, ARISING IN CONTRACT, TORT, OR OTHERWISE, INCLUDING, BUT NOT LIMITED TO, INJURY, LOSS OF REVENUE, LOSS OF GOODWILL, LOSS OF BUSINESS OPPORTUNITY, LOSS OF DATA, AND/OR LOSS OF PROFITS, REGARDLESS OF THE FORESEEABILITY THEREOF OR WHETHER TCL COMMUNICATION Ltd. OR ITS AFFILIATES HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. AND IN NO EVENT SHALL THE TOTAL LIABILITY OF TCL COMMUNICATION Ltd. OR ITS AFFILIATES EXCEED THE AMOUNT RECEIVED FROM YOU, REGARDLESS OF THE LEGAL THEORY UNDER WHICH THE CAUSE OF ACTION IS BROUGHT. THE FOREGOING DOES NOT AFFECT ANY STATUTORY RIGHTS WHICH MAY NOT BE DISCLAIMED.

Important health information and safety precautions

When using this product, the safety precautions below must be taken to avoid possible legal liabilities and damages.

Retain and follow all product safety and operating instructions. Observe all warnings in the operating instructions on the product.

To reduce the risk of bodily injury, electric shock, fire, and damage to the equipment, observe the following precautions.

WARNING: This product contains chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

Warning: Not all 911 emergency service providers are capable of receiving location information. Be prepared to report your precise location/address when calling 911. The device location cannot be identified in all circumstances.

Electrical safety

This product is intended for use when supplied with power from the designated battery or power supply unit. Other usage may be dangerous and will invalidate any approval given to this product.

Safety precautions for proper grounding installation

CAUTION: Connecting to improperly grounded equipment can result in an electric shock to your device.

Safety precautions for power supply unit

■ Use the correct external power source

A product should be operated only from the type of power source indicated on the electrical ratings label. If you are not sure of the type of power source required, consult your authorized service provider or local power company. For a product that operates from battery power or other sources, refer to the operating instructions that are included with the product. This product should be operated only with the following designated power supply unit(s).

Travel charger: Input: 100-240 V, 50/60 Hz, 150 mA

Output: 5 V, 550 mA

■ Handle battery packs carefully

This product contains a Lithium-ion polymer or Lithium-ion battery. There is a risk of fire and burns if the battery pack is handled improperly. Do not attempt to open or service the battery pack. Do not disassemble, crush, puncture, short external contacts or circuits, dispose of in fire or water, or expose a battery pack to temperatures higher than 140°F (60°C) .

⚠ **WARNING**: Danger of explosion if battery is incorrectly replaced. To reduce risk of fire or burns, do not disassemble, crush, puncture, short external contacts, expose to temperature above 140°F (60°C), or dispose of in fire or water. Replace only with specified batteries. Recycle or dispose of used batteries according to the local regulations or reference guide supplied with your product.

Li-ion

NOTE: This product should be operated only with the following designated Battery Pack(s).

■ Take extra precautions

• Keep the battery or device dry and away from water or any liquid as it may cause a short circuit.

• Keep metal objects away so they don't come in contact with the battery or its connectors as it may lead to short circuit during operation.

• The phone should only be connected to products that bear the USB-IF logo or have completed the USB-IF compliance program.

• Do not use a battery that appears damaged, deformed, or discolored, or the one that has any rust on its casing, overheats, or emits a foul odor.

• Always keep the battery out of the reach of babies and small children, to avoid swallowing of the battery. Consult the doctor immediately if the battery is swallowed.

• Only use the battery with a charging system that has been qualified with the system per this standard, IEEE-Std-1725-2011. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage or other hazard.

• Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725-2011. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.

• Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.

• If the battery leaks:

    • Do not allow the leaking fluid to come in contact with skin or clothing. If already in contact, flush the affected area immediately with clean water and seek medical advice.

- Do not allow the leaking fluid to come in contact with eyes. If already in contact, DO NOT rub; rinse with clean water immediately and seek medical advice.
- Take extra precautions to keep a leaking battery away from fire as there is a danger of ignition or explosion.

Safety precautions for direct sunlight
Keep this product away from excessive moisture and extreme temperatures. Do not leave the product or its battery inside a vehicle or in places where the temperature may exceed 140℉ (60℃), such as on a car dashboard, window sill, or behind a glass that is exposed to direct sunlight or strong ultraviolet light for extended periods of time. This may damage the product, overheat the battery, or pose a risk to the vehicle.

Prevention of hearing loss
CAUTION: Permanent hearing loss may occur if earphones or headphones are used at high volume for prolonged periods of time.

Safety in aircraft
Due to the possible interference caused by this product to an aircraft's navigation system and its communications network, using this device's phone function on board an airplane is against the law in most countries. If you want to use this device while on board of an aircraft, remember to turn off your phone by switching to Airplane Mode.

Environment restrictions
Do not use this product in gas stations, fuel depots, chemical plants or where blasting operations are in progress, or in potentially explosive atmospheres such as fueling areas, fuel storehouses, below the deck on boats, chemical plants, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders. Be aware that sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Explosive atmospheres
When in any area with a potentially explosive atmosphere or where flammable materials exist, the product should be turned off and the user should obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Users are advised not to use the equipment at refueling points such as service or gas stations, and are reminded of the need to observe restrictions on the use of radio equipment in fuel depots, chemical plants, or where blasting operations are in progress. Areas with a potentially explosive atmosphere are often, but not always, clearly marked. These include fueling areas, below the deck on boats, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

Road safety
Full attention must be given to driving at all times in order to reduce the risk of an accident. Using a phone while driving (even with a hands-free kit) causes distraction and can lead to an accident. You must comply with local laws and regulations restricting the use of wireless devices while driving.

Safety precautions for RF exposure
- Avoid using your phone near metal structures (for example, the steel frame of a building).
- Avoid using your phone near strong electromagnetic sources, such as microwave ovens, sound speakers, TV and radio.
- Only use original manufacturer-approved accessories, or accessories that do not contain any metal.
- Use of non-original manufacturer-approved accessories may violate your local RF exposure guidelines and should be avoided.

Interference with medical equipment functions
This product may cause medical equipment to malfunction. The use of this device is forbidden in most hospitals and medical clinics.

If you use any other personal medical device, consult the manufacturer of your device to determine if they are adequately shielded from external RF energy. Your physician may be able to assist you in obtaining this information.

Turn your phone OFF in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

Nonionizing radiation

Your device has an internal antenna. This product should be operated in its normal-use position to ensure the radiative performance and safety of the interference. As with other mobile radio transmitting equipment, users are advised that for satisfactory operation of the equipment and for the safety of personnel, it is recommended that no part of the human body be allowed to come too close to the antenna during operation of the equipment.

Only use the supplied integral antenna. Use of unauthorized or modified antennas may impair call quality and damage the phone, causing loss of performance and SAR levels exceeding the recommended limits as well as result in non-compliance with local regulatory requirements in your country. To assure optimal phone performance and ensure human exposure to RF energy is within the guidelines set forth in the relevant standards, always use your device only in its normal-use position. Contact with the antenna area may impair call quality and cause your device to operate at a higher power level than needed. Avoiding contact with the antenna area when the phone is IN USE optimizes the antenna performance and the battery life.

Electrical safety

■ Accessories
- Only use approved accessories.
- Do not connect with incompatible products or accessories.
- Make sure not to touch or allow metal objects, such as coins or key rings, to contact or short-circuit the battery terminals.

■ Connection to a car
- Seek professional advice when connecting a phone interface to the vehicle electrical system.

■ Faulty and damaged products
- Do not attempt to disassemble the phone or its accessory.
- Only qualified personnel must service or repair the phone or its accessory.

General precautions

You alone are responsible for how you use your phone and any consequences of its use. You must always switch off your phone wherever the use of a phone is prohibited. Use of your phone is subject to safety measures designed to protect users and their environment.

■ Avoid applying excessive pressure to the device
Do not apply excessive pressure on the screen and the device to prevent damaging them and remove the device from your pants' pocket before sitting down. It is also recommended that you store the device in a protective case and only use the device stylus or your finger when interacting with the touchscreen. Cracked display screens due to improper handling are not covered by the warranty.

■ Device getting warm after prolonged use
When using your device for prolonged periods of time, such as when you're talking on the phone, charging the battery or browsing the Web, the device may become warm. In most cases, this condition is normal and therefore should not be interpreted as a problem with the device.

■ Heed service markings
Except as explained elsewhere in the Operating or Service documentation, do not service any product yourself. Service needed on components inside the device should be done by an authorized service technician or provider.

■ Protect your phone
- Always treat your phone and its accessories with care and keep them in a clean and dust-free place.
- Do not expose your phone or its accessories to open flames or lit tobacco products.
- Do not expose your phone or its accessories to liquid, moisture or high humidity.

- Do not drop, throw or try to bend your phone or its accessories.
- Do not use harsh chemicals, cleaning solvents, or aerosols to clean the device or its accessories.
- Do not paint your phone or its accessories.
- Do not attempt to disassemble your phone or its accessories, only authorized personnel must do so.
- Do not expose your phone or its accessories to extreme temperatures, maximum 140°F (60°C).
- Please check local regulations for disposal of electronic products.
- Do not carry your phone in your back pocket as it could break when you sit down.

■ Damage requiring service

Unplug the product from the electrical outlet and refer servicing to an authorized service technician or provider under the following conditions:

- Liquid has been spilled or an object has fallen into the product.
- The product has been exposed to rain or water.
- The product has been dropped or damaged.
- There are noticeable signs of overheating.
- The product does not operate normally when you follow the operating instructions.

■ Avoid hot areas

The product should be placed away from heat sources such as radiators, heat registers, stoves, or other products (including amplifiers) that produce heat.

■ Avoid wet areas

Never use the product in a wet location.

■ Avoid using your device after a dramatic change in temperature

When you move your device between environments with very different temperature and/or humidity ranges, condensation may form on or within the device. To avoid damaging the device, allow sufficient time for the moisture to evaporate before using the device.

NOTICE: When taking the device from low-temperature conditions into a warmer environment or from high-temperature conditions into a cooler environment, allow the device to acclimate to room temperature before turning on power.

■ Avoid pushing objects into product

Never push objects of any kind into cabinet slots or other openings in the product. Slots and openings are provided for ventilation. These openings must not be blocked or covered.

■ Airbags

Do not place a phone in the area over an airbag or in the airbag deployment area. Store the phone safely before driving your vehicle.

■ Mounting accessories

Do not use the product on an unstable table, cart, stand, tripod, or bracket. Any mounting of the product should follow the manufacturer's instructions, and should use a mounting accessory recommended by the manufacturer.

■ Avoid unstable mounting

Do not place the product with an unstable base.

■ Use product with approved equipment

This product should be used only with personal computers and options identified as suitable for use with your equipment.

■ Adjust the volume

Turn down the volume before using headphones or other audio devices.

■ Cleaning

Unplug the product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning, but NEVER use water to clean the LCD screen.

■ Small children

Do not leave your phone and its accessories within the reach of small children or allow them to play with it. They could hurt themselves or others, or could accidentally damage the phone. Your phone contains small parts with sharp edges that may cause an injury or which could become detached and create a choking hazard.

■ Repetitive motion injuries

To minimize the risk of RSI, when Texting or playing games with your phone:

- Do not grip the phone too tightly
- Press the buttons lightly
- Make use of the special features in the handset which minimize the number of buttons which have to be pressed, such as message templates and predictive text.
- Take lots of breaks to stretch and relax.

■ Operating machinery

Full attention must be given to operating the machinery in order to reduce the risk of an accident.

■ Loud noise

This phone is capable of producing loud noises which may damage your hearing.

■ Emergency calls

This phone, like any wireless phone, operates using radio signals, which can't guarantee connection in all conditions. Therefore, you must never rely solely on any wireless phone for emergency communications.

Note: Not all 911 emergency service providers are capable of receiving location information. Be prepared to report your precise location/address when calling 911. The device location cannot be identified in all circumstances.

Regulatory agency identifications

For regulatory identification purposes, your product is assigned a model number of A405DL.

To ensure continued reliable and safe operation of your device, use only the accessories listed below with your A405DL device.

Operating temperature range: 32°F to 122°F (0°C to 50°C)

NOTE: This product is intended for use with a certified Class Limited Power Source, rated 5 Volts DC, maximum 550 mA power supply unit.

Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- ■ Reorient or relocate the receiving antenna.
- ■ Increase the separation between the equipment and receiver.
- ■ Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- ■ Consult the dealer or an experienced radio or television technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Important Note

Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End users must follow the specific operating instructions for satisfying RF exposure compliance. To maintain compliance with FCC RF exposure compliance requirements, please follow operation instruction as documented in this manual.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter, except the transmitters built-in with the device.

US Information Concerning the Federal Communications Commission ("FCC") Requirements for Hearing Aid Compatibility with Wireless Devices

When wireless devices are used near hearing devices (such as hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference, and wireless devices also vary in the amount of interference that they generate.

The wireless telephone industry has developed ratings to assist hearing device users in finding wireless devices that may be compatible with their hearing devices. Not all wireless devices have been rated. Wireless devices that are rated will have the rating displayed on the box together with other relevant approval markings.

The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device is vulnerable to interference, you may not be able to use a rated wireless device successfully. Consulting with your hearing health professional and testing the wireless device with your hearing device is the best way to evaluate it for your personal needs.

This smartphone has been tested and rated for use with hearing aids for some of the wireless technologies that the smartphone uses. However, other wireless technologies may be used in this smartphone that have not been tested for use with hearing aids. It is important to try the different features of your smartphone thoroughly and in different locations to determine if you hear any interfering noise when using this smartphone with your hearing aid or cochlear implant. Consult your wireless service provider about its return and exchange policies, and for information about hearing aid compatibility.

Hearing aid compatibility rating for this smartphone: M4/T4

How the ratings work

M-Ratings: Wireless devices rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than wireless devices that are not labeled. M4 is the better or higher of the two ratings.

$$M3 \; + \; M2 \; = \; 5$$
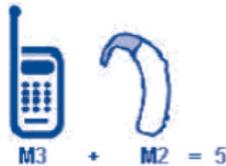
T-Ratings: Wireless devices rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated wireless devices. T4 is the better or higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

Hearing devices may also be measured for immunity to this type of interference. Your hearing device manufacturer or hearing health professional may help you find results for your hearing device. The more immune your hearing aid is, the less likely you are to experience interference noise from wireless devices.

For more information about the actions that the FCC has taken with regard to hearing aid compatibility with wireless devices and other steps that the FCC has taken to ensure that individuals with disabilities have access to telecommunications services, visit www.fcc.gov/cgb/dro.

SAR Information

1.08 W/kg @ 1g (HEAD)

1.21 W/kg @ 1g (BODY)

THIS MODEL DEVICE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES. For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines when used with the TCL Communication Ltd. Accessories supplied or designated for this product. Use of other accessories may not ensure compliance with the FCC RF exposure guidelines.

Your wireless mobile phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on the safety standards previously set by both U.S. and international standards bodies:

- American National Standards Institute (ANSI) IEEE. C95.1-1992 .

- National Council on Radiation Protection and Measurement (NCRP). Report 86. 1986.

- International Commission on Non-Ionizing Radiation Protection (ICNIRP) 1996.

- Ministry of Health (Canada), Safety Code 6. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for wireless mobile phone employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg*.

* In the U.S. and Canada, the SAR limit for mobile phone used by the public is 1.6 Watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in usage.

The FCC has granted an Equipment Authorization for this model device with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model device is on file with the FCC and can be found under the Display Grant section of https://fjallfoss. fcc.gov/oetcf/eas/reports/GenericSearch.cfm after searching on FCC ID: 2ACCJN023. Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications & Internet Association (CTIA) Web-site at http://www.ctia.org/.

Normal condition only to ensure the radiative performance and safety of the interference. As with other mobile radio transmitting equipment, users are advised that for satisfactory operation of the equipment and for the safety of personnel, it is recommended that no part of the human body be allowed to come too close to the antenna during operation of the equipment.

Body-worn Operation

This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance of 15 mm must be maintained between the user's body and the handset, including the antenna. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided.

Only use the supplied or an approved antenna. Unauthorized antennas, modifications, or attachments could impair call quality, damage the phone, or result in violation of regulations. Do not use the phone with a damaged antenna. If a damaged antenna comes into contact with the skin, a minor burn may result. Please contact your local dealer for replacement antenna.

FCC RF Radiation Exposure Statement

- This Transmitter has been demonstrated co-location compliance requirements with Bluetooth® and WLAN. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

- This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment.

Telecommunications & Internet Association (TIA) safety information

Pacemakers

The Health Industry Manufacturers Association recommends that a minimum separation of 15 cm (6 inches) be maintained between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by and recommendations of Wireless Technology Research.

Persons with pacemakers:

- Should ALWAYS keep the phone more than 15 cm (6 inches) from their pacemaker when the phone is turned ON.

- Should not carry the phone in a breast pocket.

- Should use the ear opposite the pacemaker to minimize the potential for interference. If you have any reason to suspect that interference is taking place, turn the phone OFF immediately.

Hearing aids

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may want to consult your service provider, or call the customer service line to discuss alternatives.

RoHS compliance

This product is in compliance with Directive 2011/65/EU of the European Parliament and of the Council of 7 January 2003, on the restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS) and its amendments.

Electronic Recycling (Within USA Only):

For more information on Electronic Recycling, please:
Visit **Alcatel** Electronic Recycling Program website at **us.alcatelmobile.com/accessibility-compliance/electronic-recycling-program**/.

Battery Recycling (USA & Canada):

Alcatel partners with Call2Recycle® to offer a safe and convenient battery recycling program. For more information on our Battery Recycling Program, please visit the USA and Canada website at **us.alcatelmobile.com/accessibility-compliance/battery-recycling/** and **ca.alcatelmobile.com/accessibility-compliance/battery-recycling/**