



## FAQ's Idol X+

### Q: How do I access menu functions when in an app?

**A:** The User Interface on the ONETOUCH Idol X+ is made to be simple and intuitive. For that reason, we have chosen to make the **“Menu”** key also serve as your **“Multi-Tasking”** key. This means you can quickly and easily access your Menu with one tap or you can press and **hold down for 1 second** to bring up all your recently opened apps.

The Menu functionality can be seen throughout the entire user interface and will be necessary to perform tasks such as deleting a contact or opening a new Incognito Tab in the Google Chrome browser. The Multi-Tasking key will allow you to close all applications that are running in the background in order to keep your device running smoothly, simply by clicking **“Clear All.”**

### Q: How do I set an alarm?

**A:** Our phones come with an alarm clock; you can find it by selecting the **“Clock”** app and then selecting **“Alarm”** along the bottom. Create a new alarm by clicking on the **“+”** at the top of the screen.

### Q: How do I change my lock/home screen background?

**A:** Click the same **“Menu”** button as above, then choose **“Wallpaper”** out of the list of options. You will then have the ability to choose either **“Homescreen Wallpapers”** or **“Lockscreen Wallpapers”** or even select a photo from your picture **“Gallery.”** Select the background that suits you and click **“Set wallpaper.”**

### Q: How do I change my message notification sound?

**A:** Open up your Messaging app, select the **“Menu”** key and then **“Settings,”** then scroll down and select **“Notifications,”** you will then click **“Select ringtone.”** Choose the one you prefer and click **“OK.”**



### Q: Can I set a unique ringtone for my contacts?

**A:** Yes simply go into your People app, select the contact you would like to have a unique ringtone, bring up the **“Menu”** and select **“Set ringtone.”** Choose the one you prefer and click **“OK.”**



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### Q: How do I take a screenshot?

**A:** Simultaneously push and hold both the “Power” and “Volume Down” keys for 2-3 seconds. The screenshot will then be available in the Gallery app.

### Q: How do I get to device settings?

**A:** Short press the “Menu/Multi-Tasking” key from your home screen and then select “Settings” from the pop up menu.

### Q: How do I upload a picture to Facebook?

**A:** Inside the Gallery app select the photo you wish to upload. Click “Share”  on the bottom-left corner of your screen. You will then be given a series of options. Select the “Facebook” icon and the image will be taken to the Facebook app. You can then comment or tag your location/or friend(s) before clicking “Post.”

**Note:** You must login to your Facebook app prior to this step otherwise the icon will not appear.



### Q: Where do I go if I have additional questions about my device?

**A:** Contact us on Facebook or Twitter by scanning the QR codes below:



[www.facebook.com/alcatelonetouchUSA](http://www.facebook.com/alcatelonetouchUSA)



[www.twitter.com/alcatel1touch](http://www.twitter.com/alcatel1touch)