



## FAQ's ALCATEL ONETOUCH Idol 3

### Q: How do I access the device Settings?

**A:** The device **Settings** on the ALCATEL ONETOUCH Idol 3 can be accessed in several different ways. Each method will be valuable based off of the page you are on at any given moment. The first way to enter the Settings is as follows:

- Unlock the device screen,
- Swipe your finger down from the top of the screen,
- This will open **Notifications**, swipe down again and a circular gear will appear next to the battery icon; click that
- You will be taken to the Settings, where all customization stems from

A second way of getting to the device Settings would be via the app tray

- Simply open the App tray and select the **"Settings"** App.

A third way of getting to Settings:

- From any of the Home screens **press and hold** your finger on any open space on the screen
- A new menu will pop up at the bottom of the screen, which gives you 3 options: **"Wallpapers, Widgets & Settings"**
- Click on Settings

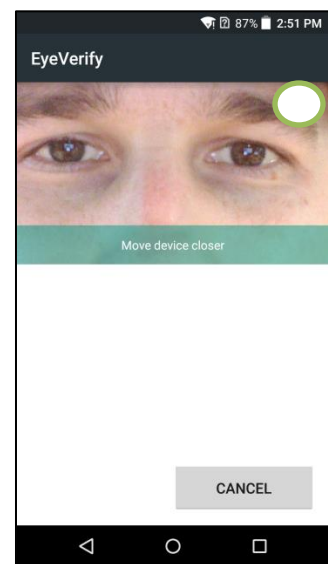
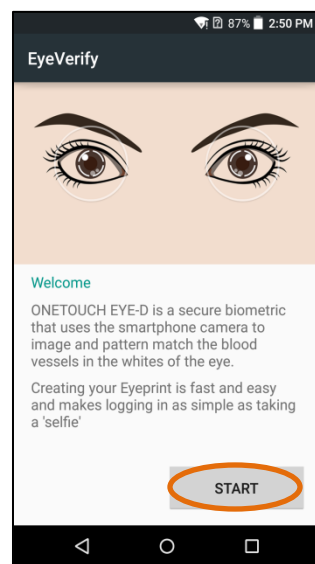
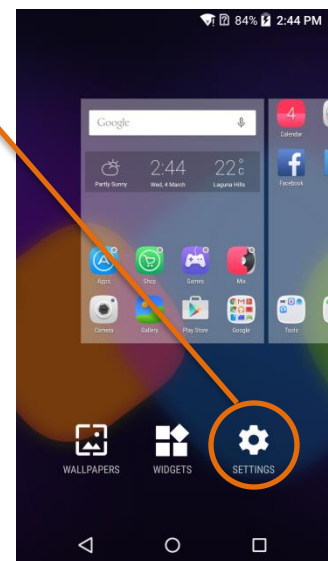
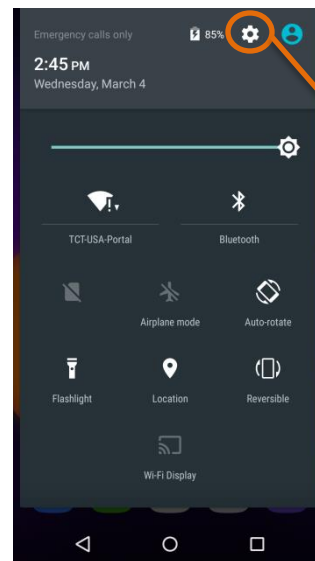
### Q: How do I set an alarm?

**A:** Our phones come with an alarm clock; you can find it by selecting the "Time" App and then selecting the icon along the top of the screen that looks like a tiny alarm clock. Create a new alarm by clicking on the "+" sign found along the bottom-middle of the screen.

### Q: How do I unlock my device screen using only my eyes?

**A:** Now that you know how to access the settings, let's start by opening them to customize your **Lock Screen**. Follow these steps to try **"Eye-D"** (**NOTE:** this is a **BRAND NEW** unlock option that uses the blood vessels in your eyes as a fingerprint essentially!)

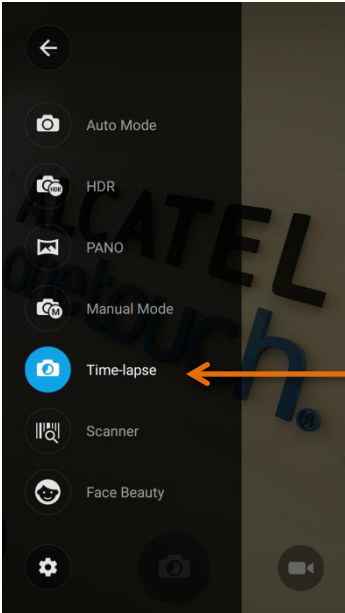
- Open Settings using any of the 3 methods above,
- Click **"Lock screen"** from the drop down menu
- Then, click on **"Screen lock"**
- Choose **"Eye-D"** from the list of options
- Then, tap the **"Start"** button
- Position your eyes in the window provided and follow the target it provides back and forth on the screen
- After it is calibrated, it will give you the option to click **"Done"**
- It will also ask, **"How do you want to unlock, when Eye-D does not recognize you?"** It will provide two options; **Pattern** or **Pin**
- Choose the option you prefer and follow the steps to set your secondary unlock screen method and you are good to go!



# FAQ's ALCATEL ONETOUCH Idol 3

## Q: Are there any cool new camera settings on the Idol 3?

**A:** Yes, there are actually a couple great new shooting modes found in the camera settings on the ALCATEL ONETOUCH Idol 3; Time-lapse & Face Beauty.

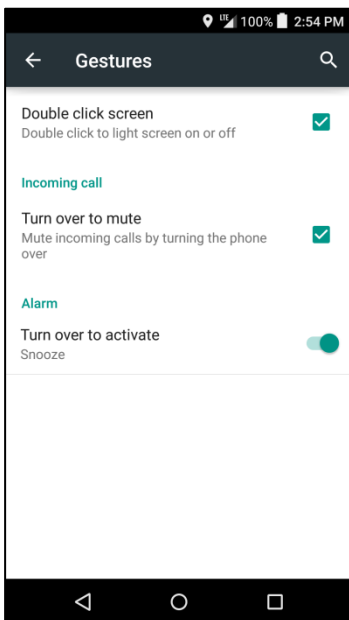
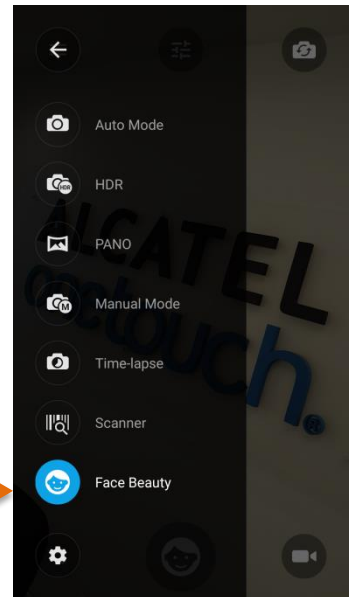


For Time lapse:

- Open the "Camera App"
- Click the menu button in the top-left corner of the screen
- Select "Time lapse"
- Then decide what it is you want to capture – Time-lapse sequences usually work best when they take place over several hours or even days
- Place your device in stable position either by using a Tri-Pod or something that will keep it from shaking or moving around
- Push the **red** record button in the bottom-center of the screen to begin recording the Time-Lapse
- Then, let the device sit for as long as you wish and push the **red** button again to end
- The device will compile the shot into one sequence and you can play it back or share it online

For Face Beauty:

- Open the "Camera App"
- Click the menu button in the top-left corner of the screen
- Select "Face Beauty" (Also works with the FF Camera)
- This setting is great for self-portraits as it automatically gives anyone a smooth and clear complexion by filtering out all the imperurities
- Simply click the "smiley face" in the bottom-center of the device to capture a photo of yourself or your friends and share it with confidence because you'll always look your best



## Q: What Gesture controls does the Idol 3 have?

**A:** There are three key **Gestures** that the ALCATEL ONETOUCH Idol 3 recognizes. Each one is made to be very intuitive. Also, the following gestures are all able to be turned on or off. Go to: "Settings" then "Gestures" to see the screen to the left where you can enable/disable the following:

- double-click to access the light screen after it's turned off; to bypass swiping,
- mute incoming calls by turning the phone over on its face,
- or activate snooze on any alarms you have set by performing the same action; turning the phone over



# FAQ's ALCATEL ONETOUCH Idol 3

## Q: What is the Music experience like on the Idol 3?

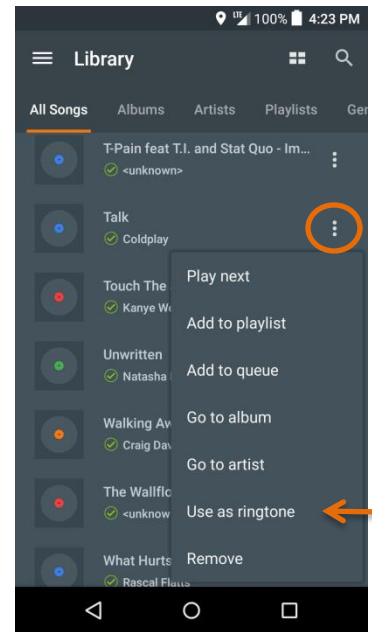
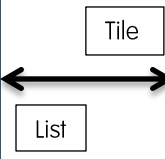
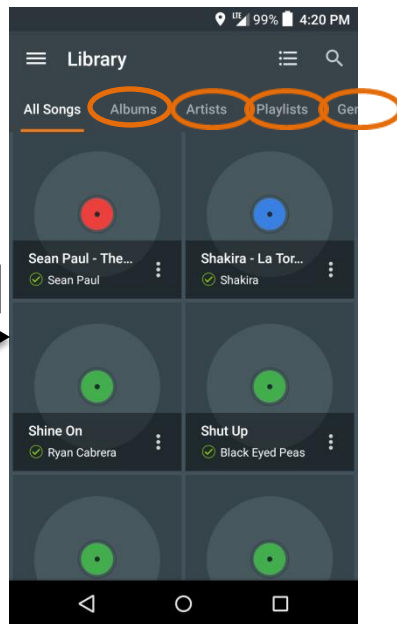
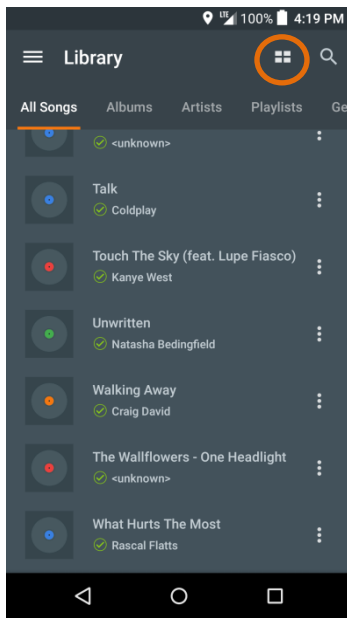
**A:** The default music player on the ALCATEL ONETOUCH Idol 3 is called the "Mix App," where you can view tracks by song, album, playlist or genre. Not only does this device have a FLAC compatible music player but it also has dual front-facing JBL speakers so you can "rock-out" to all your favorite tracks. Use the steps below to help navigate your way around the app:



1. Click this icon to change the view of the items loaded in the library from list view to tile view:

2. Use the tabs at the top of the screen to toggle between filter views:

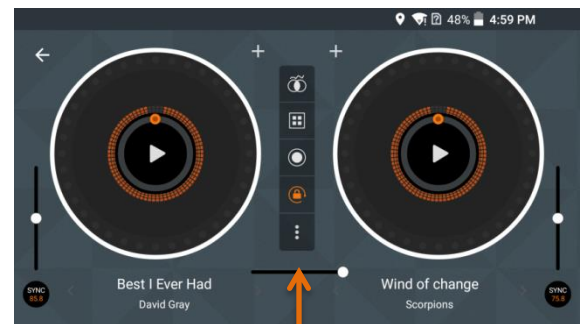
3. You can even set a song in your playlist as a ringtone for your device using the menu button to the right of each track:



## Q: What else can the "Mix App" do?

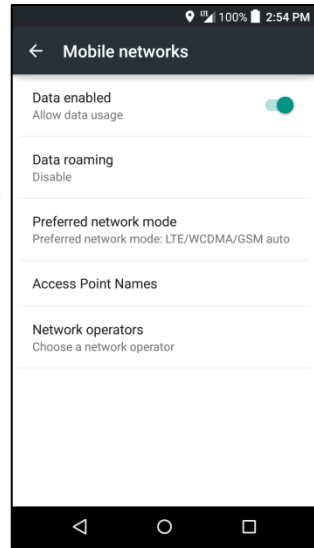
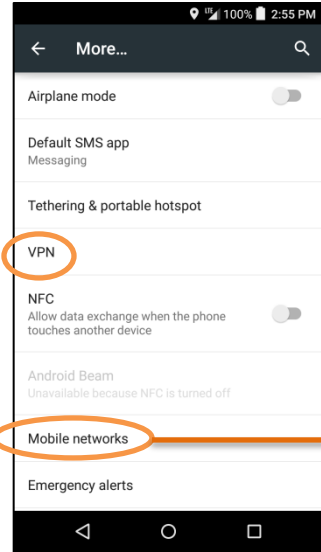
**A:** The **Mix App** also uses integrated DJ tools to go beyond the normal music experience. Create your own mixes and add sound effects, beats, party sounds or "scratch" using the turntables! There is even an equalizer so you can balance each track. Just follow these steps to try it for yourself:

- Load some Music Tracks onto your ALCATEL ONETOUCH Idol 3 either using a microSD card, plug your device into your computer and drag/drop files, or grab some from the Play Store
- Then open the "Mix App"
- Inside the App, with the Library open, click on any track and then click the symbol, that looks like a record, to open it in the turntable view. You can also turn your device (sideways) into the landscape view and it will do it for you
- Then just use the center icons to view the sound effects, party sounds, etc., sync and change tracks



## FAQ's Idol 3

**Q:** Since the Idol 3 is an Un-locked device, how do I access the Mobile Networks and VPN settings?



**A:** Depending on where you live, there is a chance that you will have to set proper coverage networks for your area. For example, if you live somewhere there is not 4G LTE coverage but rather just 3G, you will want to go into the **"Mobile Networks"** and choose a different option. Or you may need to select the proper carrier that is associated with the SIM card you are using; this can be done through the **"Access Point Names."** Follow these steps to get to these settings:

- Go to **"Settings"**
- Click **"More"**
- Then choose **"Mobile Networks"** or **"VPN"** or **"Network Operators"** based on your needs

**Q:** How do I activate the ALCATEL ONETOUCH Idol 3?

**A:** If you already own a GSM device, you can simply remove your current Micro-SIM card from your device and insert it into the Un-Locked ALCATEL ONETOUCH Idol 3 smartphone and you're ready to go! Keep your current phone number and your rate plan. No activation required! The SIM card and microSD card are able to be installed in the Idol 3 with just a few short steps: **(All you will need is a SIM card removal tool or a small paperclip, a microSD card up to 128GB, and your Micro-SIM card)**

- Take your SIM card removal tool and look alongside the device near the Power Button; there's a small tray with a hole at the end
- Place the SIM card removal tool in that hole and push down and pull out at the same time. You'll see the tray pop open
- Go ahead and pull that all the way out and you'll see that the SIM card and microSD card slots are in tandem
- Take the microSD card and lay it in the tray until it sits flat; it will only go one way
- Then take the Micro-SIM card and lay it in the opposite direction, once again, until it lays flat. Lastly, slide the tray back into the side of the device, power it up and go through the start-up menu



**Q:** Where do I go if I have additional questions about my device?

**A:** Contact us via our NEW website using the QR Code or link provided below:



[www.alcatelnetouch.us](http://www.alcatelnetouch.us)



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