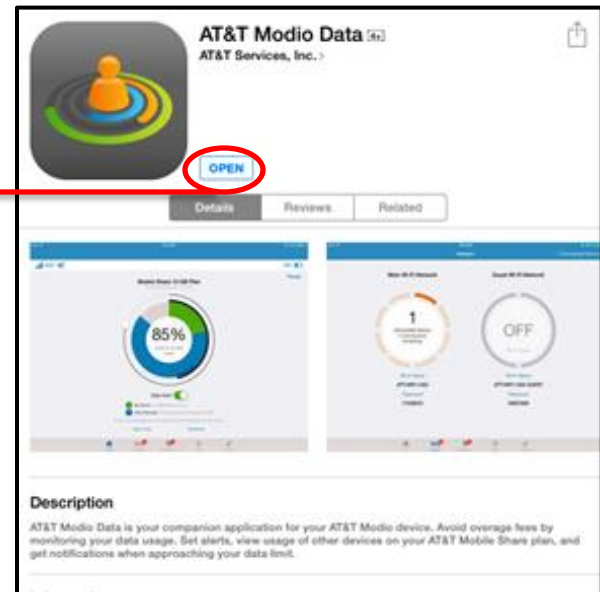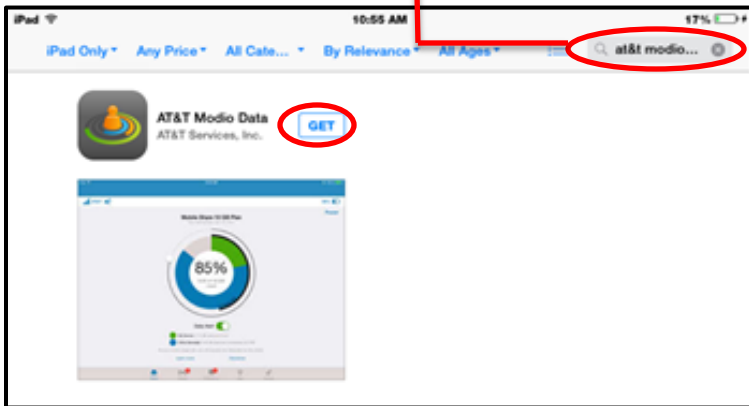# FAQ's AT&T Modio™

Q: How do I install the AT&T Modio™ App?
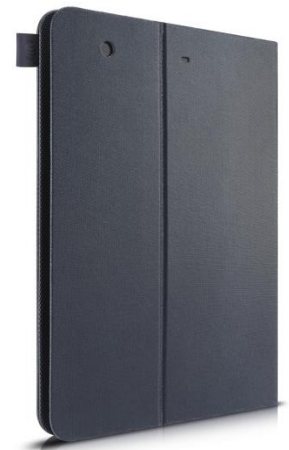
A: Follow the steps below:

1. The first thing you will want to do is power on your iPad Mini by holding down the Power button for 2 seconds
2. Login or create an **Apple Id** & **Password**
3. Then from the home screen click on the app titled, "**App Store**"
4. In the top-right corner of the screen there will be a "**Search**" icon, tap your finger on the box and the keyboard on the iPad Mini will pop up
5. Type in "**AT&T Modio Data**"
6. Then from the keyboard, click "**Search**"
7. The app shown to the left will appear. When it does, there will be a button that reads **+Get;** click that and then click "**Install**"
8. When it's done installing click, "**Open**" and it will take you into the AT&T Modio™ App

Q: How do I connect to my AT&T Modio™?

A: Follow the steps below:
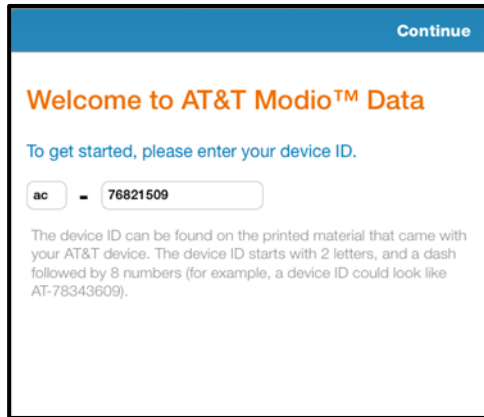
1. The first thing you will want to do with the AT&T Modio™ is make sure that there is a live **SIM card** and/or microSD card inserted into the appropriate slots on the bottom of the device
2. You can now power the AT&T Modio™ device on by holding down the power button for 2 seconds
3. Place the iPad Mini into the AT&T Modio™ case using the two clips that hold the device. Make sure that the corner of the iPad Mini, with the camera lens, lines up with the camera hole in the case
4. Then, from the iPad Mini, open the **AT&T Modio™** app (if it's closed) and follow these 4 steps below: (See Page 2)

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1. Enter the **Device ID** into the box (found on the AT&T Modio™ product packaging)
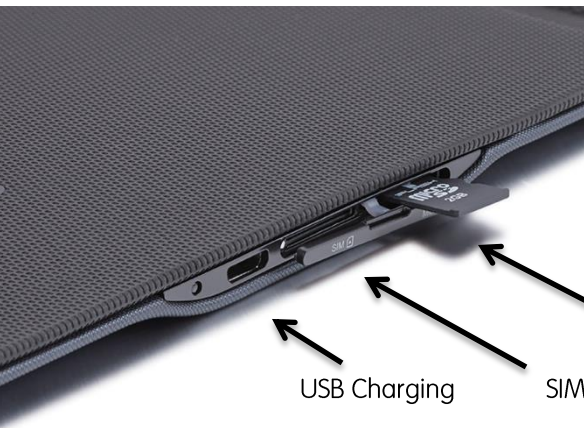

2. It may remind you to power on the AT&T Modio™ case. Please make sure to do so

3. Click "**Tap Here,**" to remember the Wi-Fi Password

4. Then, open the app titled "**Settings**" from the home screen and open "**Wi-Fi settings**." Choose the AT&T Modio Wi-Fi option and paste in the copied password. Submit it and you're connected!

USB Charging   SIM Card   microSD Card

Q. How do I insert the SIM card and/or microSD card?

A. Next to the USB charging port you will find the plastic dust cover for the **SIM** and **microSD** cards. Gently pull the tab open using your fingernail and place the cards into their proper slots. Make sure to follow the images imprinted on the front as a guide to placing them in the correct spot and position. The diagram to the left will also help aid you. NOTE: A live SIM Card with data services is **required** for the AT&T Modio™ to work properly. A microSD Card is not required but encouraged.

Q: Where do I go if I have additional questions about my device?

A: Visit our NEW website via the QR code or use the link below:

http://modio.alcatelonetouch.us

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