

alcatel

alcatel

GO FLIP™



For more information on how to use the phone, please go to www.alcatel-mobile.com and download the complete user manual.

Table of Contents

Safety and use	1	5 Email	24
Radio waves	5	6 Camera	25
Licences	9	6.1 Camera.....	25
General information	10	6.2 Camcorder.....	26
1 Your mobile	11	7 Gallery	27
1.1 Keys and connectors	11	8 Video	29
1.2 Getting started.....	14	9 Music	30
1.3 Home screen	15	10 Browser	31
1.4 App list.....	15	11 Calendar	32
2 Calls	17	11.1 Multimode view.....	32
2.1 Making a call.....	17	11.2 To create new events	32
2.2 Answer or decline a call.....	18	11.3 Event reminder.....	33
2.3 Calling your voicemail	18	12 Clock	34
3 Contacts	19	12.1 Alarm	34
3.1 Consult your Contacts.....	19	12.2 Timer	34
3.2 Adding a contact	19	12.3 Stopwatch	35
3.3 Editing your contacts.....	20	13 Calculator	36
3.4 Deleting a contact.....	20	14 FM Radio	37
3.5 Sharing your contacts.....	21	15 Settings	38
3.6 Available options	21	15.1 Network & Connectivity.....	38
4 Messages	22	15.2 Personalization.....	41
4.1 Write message	22	15.3 Privacy & Security	42
4.2 Send a multimedia message.....	22	15.4 Storage.....	43
4.3 How to type a message	23	15.5 Device.....	43
4.4 Settings.....	23		

16	Making the most out of your phone.....	46
16.1	Upgrade.....	46
17	Accessories.....	47
18	TCL Communication Ltd. Warranty.....	48
19	Troubleshooting.....	50
20	Specifications.....	54



www.sar-tick.com

This product meets applicable national SAR limits of 1.6 W/kg. The specific maximum SAR values can be found in **RADIO WAVES** of this user guide.

When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 15 mm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not making a phone call.



PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

Safety and use

We recommend that you read this information carefully before using your mobile phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

● TRAFFIC SAFETY:

Given that studies show that using a mobile phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their mobile phone when the vehicle is not parked. Check the laws and regulations on the use of wireless mobile phones and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas.

When driving, do not use your mobile phone and headset to listen to music or to the radio. Using a headset can be dangerous and forbidden in some areas.

When switched on, your mobile phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- do not place your mobile phone on top of the dashboard or within an airbag deployment area,
- check with your car dealer or the car manufacturer to make sure that the car's electronic devices are shielded from mobile phone RF energy.

● CONDITIONS OF USE:

You are advised to switch off the telephone from time to time to optimize its performance.

Switch the phone off before boarding an aircraft.

Switch the phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, mobile telephones can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch the phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, petrol station, or chemical plant, or in any potentially explosive atmosphere.

When the phone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump, etc. In particular when using the phone, you should hold it against the ear on the opposite side to the device, if any.

To avoid hearing impairment, pick up the call before holding your phone to your ear. Also move the handset away from your ear while using the "hands-free" mode because the amplified volume might cause hearing damage.

Do not let children use the phone and/or play with the telephone and accessories without supervision.

If your phone has a removable cover, note that your phone may contain substances that could create an allergic reaction.

Always handle your phone with care and keep it in a clean and dust-free place.

Do not allow your phone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc.). The manufacturer's recommended operating temperature range is 0°C to +50°C.

At over 50°C the legibility of the phone's display may be impaired, though this is temporary and not serious.

Emergency call numbers may not be reachable on all cellular networks. You should never rely only on your phone for emergency calls.

Do not dismantle or attempt to repair your mobile phone yourself.

Do not drop, throw or bend your mobile phone.

Do not use the phone if the screen is damaged, cracked or broken to avoid any injury.

Do not paint it.

Use only batteries, battery chargers, and accessories which are recommended by TCL Communication Ltd. and its affiliates and are compatible with your phone model. TCL Communication Ltd. and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Remember to make back-up copies or keep a written record of all important information stored in your phone.

All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:

- Do not play if you are tired or need sleep.
- Take a minimum of a 15-minute break hourly.
- Play in a room in which all lights are on.

- Play at the farthest distance possible from the screen.
- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.
- If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.



PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

● PRIVACY:

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your mobile phone regarding taking photographs and recording sounds with your mobile phone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and reproduce or distribute them, as this may be considered to be an invasion of privacy.

It is the user's sole responsibility to ensure that prior authorization be obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your mobile phone (including the carrier) disclaim any liability which may result from the improper use of the mobile phone.

● BATTERY:

Following the air regulation, the battery of your product is not charged. Please charge it first.

Observe the following precautions for battery use:

- Do not attempt to open the battery (due to the risk of toxic fumes and burns).
- Do not puncture, disassemble or cause a short-circuit in a battery.
- Do not burn or dispose of a used battery in household rubbish or store it at temperatures above 60°C.

Batteries must be disposed of in accordance with locally applicable environmental regulations. Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not recommended by TCL Communication Ltd. and/or its affiliates.



This symbol on your telephone, the battery and the accessories means that these products must be taken to collection points at the end of their life:

- Municipal waste disposal centers with specific bins for these items of equipment
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

In European Union countries:

These collection points are accessible free of charge.

All products with this sign must be brought to these collection points.

In non European Union jurisdictions:

Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

• CHARGERS:

Home A.C./ Travel chargers will operate within the temperature range of: 0°C (32°F) to 45°C (113°F).

The chargers designed for your mobile phone meet with the standard for safety of information technology equipment and office equipment use. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

Characteristics of power supply (depending on the country):

Travel charger: Input: 100-240 V, 50/60 Hz, 150 mA

Output: 5 V, 550 mA

Battery: Lithium 1350 mAh

Radio waves

THIS MOBILE PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your mobile phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio-frequency (RF) energy. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. These guidelines include a substantial safety margin designed to ensure the safety of all persons, regardless of age and health.

The exposure standard for mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by public authorities such as the Federal Communications Commission of the US Government (FCC), or by Industry Canada, is 1.6 W/kg averaged over 1 gram of body tissue. Tests for SAR are conducted using standard operating positions with the mobile phone transmitting at its highest certified power level in all tested frequency bands.

This device is complied with SAR for general population /uncontrolled exposure limits in ANSI/IEEE C95.1-1992 and had been tested in accordance with the measurement methods and procedures specified in IEEE1528.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of www.fcc.gov/oet/ea/fccid after searching on FCC ID: 2ACCJN013.

Although the SAR is determined at the highest certified power level, the actual SAR level of the mobile phone while operating can be well below the maximum value. This is because the mobile phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output of the mobile phone. Before a mobile phone model is available for sale to the public, compliance with national regulations and standards must be shown.

4044V Maximum SAR for this model and conditions under which it was recorded.	
Head SAR	0.69 W/kg
Body-worn SAR	1.14 W/kg

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirements.

SAR compliance for body-worn operation is based on a separation distance of 15 mm between the unit and the human body. Carry this device at least 15 mm away from your body to ensure RF exposure level compliant or lower to the reported level. To support body-worn operation, choose the belt clips or holsters, which do not contain metallic components, to maintain a separation of 15 mm between this device and your body.

RF exposure compliance with any body-worn accessory, which contains metal, was not tested and certified, and use such body-worn accessory should be avoided.

Additional information on SAR can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site: <http://www.ctia.org/>

The World Health Organization (WHO) considers that present scientific information does not indicate the need for any special precautions for use of mobile phones. If individuals are concerned, they might choose to limit their own or their children's RF exposure by limiting the length of calls, or using "hands-free" devices to keep mobile phones away from the head and body. Additional WHO information about electromagnetic fields and public health are available on the following website: <http://www.who.int/peh-emf>.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

For the receiver devices associated with the operation of a licensed radio service (e.g. FM broadcast), they bear the following statement:

This device complies with Part 15 of the FCC Rules and Industry Canada licence-exempt RSS standard(s). Operation is subject to the condition that this device does not cause harmful interference.

For other devices, they bear the following statement:

This device complies with Part 15 of the FCC Rules and Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Your mobile phone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.

Please note by using the device some of your personal data may be shared with the main device. It is under your own responsibility to protect your own personal data, not to share with it with any unauthorized devices or third party devices connected to yours. For products with Wi-Fi features, only connect to trusted Wi-Fi networks. Also when using your product as a hotspot (where available), use network security. These precautions will help prevent unauthorized access to your device. Your product can store personal information in various locations including a SIM card, memory card, and built-in memory. Be sure to remove or clear all personal information before you recycle, return, or give away your product. Choose your apps and updates carefully, and install from trusted sources only. Some apps can impact your product's performance and/or have access to private information including account details, call data, location details and network resources.

Note that any data shared with TCL Communication Ltd. is stored in accordance with applicable data protection legislation. For these purposes TCL Communication Ltd. implements and maintains appropriate technical and organizational measures to protect all personal data, for example against unauthorized or unlawful processing and accidental loss or destruction of or damage to such personal data whereby the measures shall provide a level of security that is appropriate having regard to

- (i) the technical possibilities available,
- (ii) the costs for implementing the measures,
- (iii) the risks involved with the processing of the personal data, and
- (iv) the sensitivity of the personal data processed.

You can access, review and edit your personal information at any time by logging into your user account, visiting your user profile or by contacting us directly. Should you require us to edit or delete your personal data, we may ask you to provide us with evidence of your identity before we can act on your request.

IC Notice

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

IC Radiation Exposure Statement

This EUT is compliance with SAR for general population/uncontrolled exposure limits in IC RSS-102 and had been tested in accordance with the measurement methods and procedures specified in IEEE 1528 and IEC 62209. This equipment should be installed and operated with minimum distance 15 mm between the radiator and your body. This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

IC: 9238A-0064

Licences.....



microSD Logo is a trademark.



The Bluetooth word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by TCL Communication Ltd. and its affiliates is under license. Other trademarks and trade names are those of their respective owners.

Alcatel Gflip2 4044V
Bluetooth Declaration ID D032964



The Wi-Fi Logo is a certification mark of the Wi-Fi Alliance.

Hearing Aid Compatibility

Your mobile phone is rated: «For Hearing Aid», to assist hearing device users in finding mobile phones that may be compatible with their hearing devices.

Your device is HAC M4 compatible. Reference ANSI C63.19- 2011.

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service.

For more information please visit our website <http://www.alcatelonetouch.ca>

General information.....

- **Website:** <http://www.alcatelonetouch.ca>
- **Facebook:** [facebook.com/alcatel](https://www.facebook.com/alcatel)
- **Twitter:** twitter.com/alcatel
- **Instagram:** [instagram.com/actalel](https://www.instagram.com/actalel)
- **Hot Line Number:** In the United States, call 855-368-0829 for technical support. In Canada, call 855-844-6058 for technical support.
- **Address:** 5/F, Building22E, Science Park West Avenue, Hong Kong Science Park, Pak Shek Kok, Hong Kong

On our Internet site, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by e-mail to ask any questions you may have.

An electronic version of this user guide is available in English and other languages according to availability on our server: www.alcatelonetouch.ca

Your telephone is a transceiver that operates on GSM in quad-band (850/900/1800/1900 MHz) or UMTS in (B2/5), FDD in (B/2/4/5/7/12/17).

Protection against theft ⁽¹⁾

Your telephone is identified by an IMEI (phone serial number) shown on the packaging label and in the phone's memory. We recommend that you note the number the first time you use your telephone by entering * # 0 6 # and keep it in a safe place. It may be requested by the police or your carrier if your telephone is stolen. This number allows your mobile telephone to be blocked preventing a third person from using it, even with a different SIM card.

Disclaimer

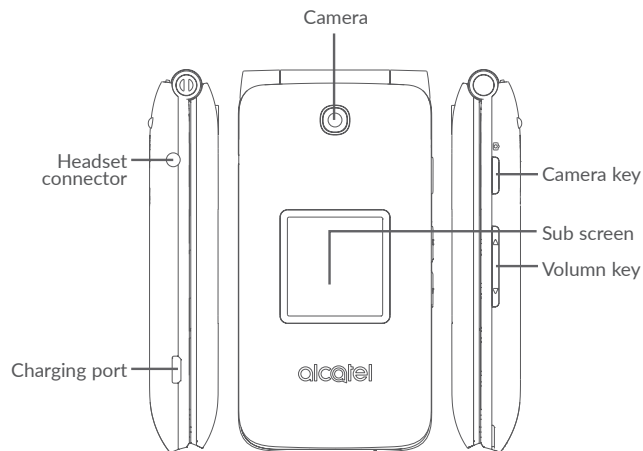
There may be certain differences between the user manual description and the phone's operation, depending on the software release of your telephone or specific carrier services.

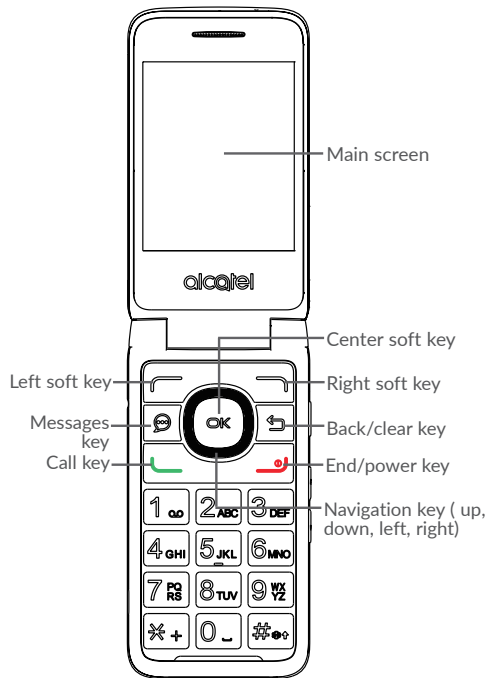
TCL Communication shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the carrier exclusively.









⁽¹⁾ Contact your network operator to check service availability.

1 Your mobile.....

1.1 Keys and connectors





	<p>Center soft key</p> <ul style="list-style-type: none"> • Confirm an option (press the middle of the key) • Press: Access app list (Home screen)
	<p>Navigation key</p> <ul style="list-style-type: none"> • Goes to up, down, left or right menu
	<p>Messages key</p> <ul style="list-style-type: none"> • Press: Access Messages app
	<p>Back/clear key</p> <ul style="list-style-type: none"> • Let you return to the previous screen, or close a dialog box, options menu • Press: Delete character (In edit mode) • Long press: Delete all characters by one time (In edit mode)
	<p>Call key</p> <ul style="list-style-type: none"> • Pick up/send a call • Press: Enter call log (From Idle screen)
	<p>End/power key</p> <ul style="list-style-type: none"> • Press: End a call Return to the Idle screen • Long press: Power on/off
	<p>Camera key</p> <ul style="list-style-type: none"> • Press: Access Camera app • Press: Take a picture or shoot video (in Camera mode) • Press and hold the Camera key and Volume down key to capture a screenshot
	<p>Volume Keys</p> <ul style="list-style-type: none"> • In call mode, adjusts the earpiece or headset volume • In Music/Video/Streaming mode, adjusts the media volume • In general mode, adjusts the ringtone volume • Mutes the ringtone of an incoming call

1.2 Getting started

1.2.1 Set up

Inserting or removing the nano-SIM/microSD card

A nano-SIM card is required to make phone calls and use cellular networks. If you have a SIM card, insert it before setting up the phone. Do not attempt to insert other SIM types like micro or standard cards, as you may damage your phone.

Power off your phone before inserting or removing the SIM/microSD card.

Charging the battery

You are advised to fully charge the battery. Insert the small end of the charging cable into the charge port, and plug the charger into an electrical outlet.



To reduce power consumption and energy waste, disconnect your charger when the battery is fully charged; switch off Wi-Fi, Bluetooth. In Settings you can also lower the brightness of the screen, and shorten the length of time before the screen goes to sleep.

1.2.2 Power on your phone

To turn your phone on, hold down the **End/power** key until the phone powers on. It will take a few seconds before the screen lights up. Unlock your phone with a password before the Home screen can display if you've set a screen lock in Settings.

Set up your phone for the first time

The first time you power on the phone, you should set the following options:

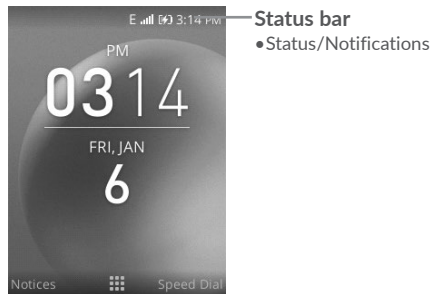
- Select the phone's language, then press to go next.
- Select an enabled Wi-Fi, then press to go next.

Even if no SIM card is installed, your phone will still power on and you will be able to connect to a Wi-Fi network and use some of the phone's features.

1.2.3 Power off your phone

To turn your phone off, hold down the **End/power** key until the Phone turns off.

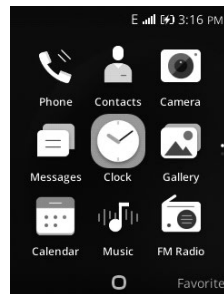
1.3 Home screen



• Status bar
• Status/Notifications

1.4 App list

Press the **Center** soft key from the Home screen to access the App list.



1.4.1 Status bar

The Status bar appears at the top of your Home screen. Icons indicating your phone's status and new notification alerts appear in the Status bar.

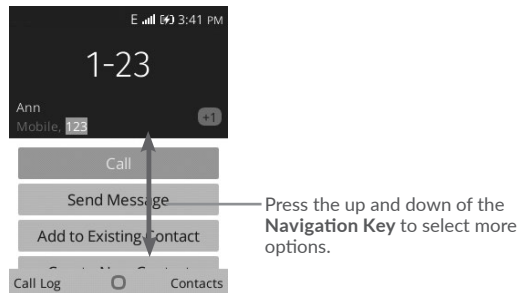
1.4.2 Change Home screen wallpaper

- From the Home screen, press the **Center Soft Key** (OK), select **Settings** icon (⚙️) and then press the **Navigation Key** to select **Personalization**.
- Press the **Navigation Key** and select **Display** -> **Wallpaper**. Select the image location to browse from **Wallpaper**, **Gallery** or **Camera**.
- Select new image, press the **Center Soft Key** (OK) to save. Exit out and new image will be displayed on Home screen.

2 Calls

2.1 Making a call

Dial the desired number, press the **Call Key** (☎️) to place the call, or press the **Right Soft Key** (⏪) to select a contact from **Contacts**, and then press the up and down of the **Navigation Key** to select the desired contact and press the **Call Key**. If you make a mistake, you can delete the incorrect digits by pressing the **Back/Clear Key** (⏮️). To hang up the call, press the **End/Power Key** (⏻).



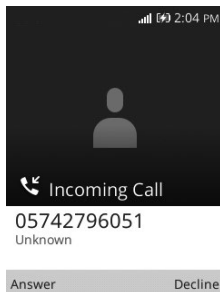
International call

To dial an international call, press and hold (✖️+) to enter "+", then enter the international country prefix followed by the full phone number and finally press the **Call Key** (☎️).



Emergency call

If your phone has network coverage, dial emergency number and press the **Call Key** (☎️) to make an emergency call. This works even without a SIM card.

2.2 Answer or decline a call




When you receive a call:

- Press the **Left Soft Key**  or **Call Key**  to answer;
- Press the **Right Soft Key**  or **End/Power Key**  to decline.

To mute the ringtone volume of an incoming call, press the **Volume Key**.

2.3 Calling your voicemail ⁽¹⁾



- Press and hold  to call voicemail.
- Follow the prompts to set up your voicemail account.

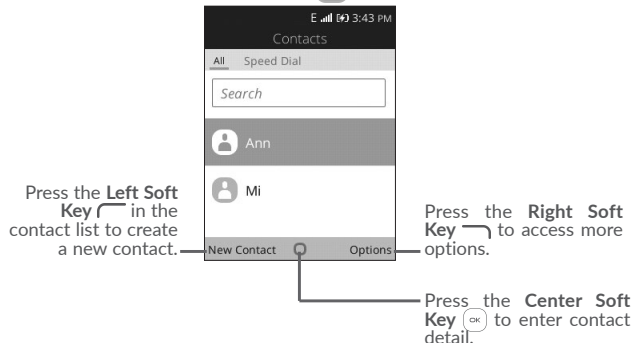
⁽¹⁾ Contact your network operator to check service availability.

3 Contacts

3.1 Consult your Contacts

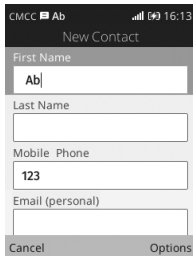
Contacts enables quick and easy access to the contact you want to reach.

You can access this function by pressing the **Center Soft Key**  from the Home screen and select **Contacts** icon .



3.2 Adding a contact

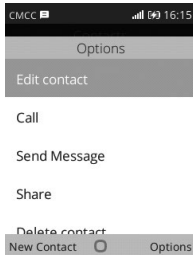
In contacts list screen, press the **Left Soft Key**  to access **New Contact**, and then you could edit new contact information.



When finished, press the **Right Soft Key** \curvearrowright and then choose **Save** to save.

3.3 Editing your contacts

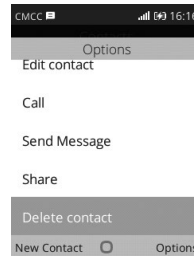
In contacts list screen, press the **Right Soft Key** \curvearrowright to access **Options**, select **Edit contact**, and press the **Center Soft Key** OK to edit.



When finished, press the **Right Soft Key** \curvearrowright again to save.

3.4 Deleting a contact

In contacts list screen, press the **Right Soft Key** \curvearrowright to access **Options**, select **Delete contact**, and press the **Center Soft Key** OK to delete.



3.5 Sharing your contacts

You can share a single contact with others by sending the contact's vCard to them via Email, Messages, and Bluetooth.

Select a contact you want to share, press the **Right Soft Key** \curvearrowright to access **Options**, and then select **Share**.

3.6 Available options

From the contact list, you can access the following options:

Call

Make a call to the selected contact.

Send message

Send an SMS/MMS to a contact you selected from Contacts.







Settings

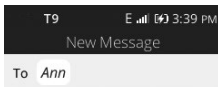
- **Sort contacts** Press the **Center Soft Key** OK to choose contacts sorted by first name or by last name.
- **Import Contacts** Import contacts between SIM card, memory card, Gmail, outlook and phone.
- **Export Contacts** Export contacts between SIM card, memory card, Bluetooth and phone.
- **Set ICE Contacts** Add two contacts for making " In Case of Emergency" calls.
- **Delete Contacts** Delete one or more contacts at once.

4 Messages


Use the messaging feature to send and receive text (SMS) and multimedia (MMS) messages.

4.1 Write message

- From the Home screen, press the **Center Soft Key**  and select **Messages** icon  or press the **Message Key**  directly from idle screen to enter **Messages**.
- Press the **Left Soft Key**  to write text messages.
- Enter the phone number of the recipient in the **To** bar or press the **Right Soft Key**  to add recipients.
- Press the **Message** bar to enter the text of the message.
- Press the **Left Soft Key**  to send text messages.




4.2 Send a multimedia message





MMS enables you to send video clips, images, photos, contacts and sounds by pressing the **Right Soft Key**  to other compatible phones and email addresses.

An SMS will be converted to MMS automatically when media files (image, video, audio, etc.) are attached or email addresses added.

4.3 How to type a message

When in edit mode, the default input method is English, you can press **Keypad** to change the input method to access numbers 1,2,3... or long press the corresponding key to get the number you want.

You can enter text using predictive text input. To set your desired text input, please select **Settings**  > **Personalization** > **Input methods**.

- For normal text input, press a number key, 2-9, repeatedly until the desired character is displayed. If the next letter you want is located on the same key as the present one, press the **Center Soft Key**  until the next cursor is displayed.
- Press  key to switch among "T9-->abc-->ABC-->123-->Abc" mode.
- To insert a punctuation mark or special character, please press  key.
- If you want to delete the already typed letters or symbols please press  to delete them one by one.


4.4 Settings

The messages settings menu lets you control options for your text and MMS messages including message limits, size settings, and notifications.




On the Messages screen, press the **Right Soft Key**  > **Settings**. You can set the following:

- **Auto Retrieve Messages** Select this option to automatically retrieve all your multimedia messages completely. When selected, the multimedia message header plus the message body and attachments will automatically download to your phone. If you turn off, only the multimedia message header will be retrieved and shown in your Messaging screen.
- **WAP Push** Press to enter WAP push options.
- **Emergency Alerts** Press to enter Emergency alerts options.





5 Email.....

You can access this function by pressing the **Center Soft Key**  from the Home screen and select **Email**.

An email wizard will guide you through the steps to set up an email account.

- Enter your name in outgoing emails, the email address and password of the account you want to set up.
- Press the **Right Soft Key**  to access **Next**. If the account you entered is not provided by your service provider in the phone, you will be prompted to go to the email account settings screen to enter settings manually. Alternatively, press the **Left Soft Key**  to access **Manual setup** to directly enter the incoming and outgoing settings for the email account you are setting up.
- To add another email account, you can press the **Right Soft Key**  to access **Options/ Settings**. And then select **Add account**.

To create and send emails

- Press the **Left Soft Key**  to compose a new email from the Inbox screen.
- Enter recipient(s) email address(es) in the **To** field.
- If necessary, press the **Right Soft Key**  to add **Cc/Bcc** or add attachment to the message.
- Enter the subject and the content of the message.
- If you do not want to send the mail right away, you can press the **Right Soft Key**  and select **Save as draft** or touch the **Back** key to save a copy.
- Finally, the **Left Soft Key**  to send.

6 Camera.....


Your mobile phone is fitted with a Camera and a Camcorder for taking photos and shooting videos.

Before using the Camera or Camcorder, be sure to remove the protective lens cover to avoid it affecting your picture quality.

6.1 Camera.....

To access this function, press the **Center Soft Key**  from the Home screen and select **Camera**.

To take a picture

The screen acts as the viewfinder. Position the object or landscape in the viewfinder, and press the **Center Soft Key**  or **Camera Key** on the right side of the phone to take the picture which will be automatically saved.

Before taking a picture, you can adjust a number of settings.

Zoom in/out Viewfinder

- Press the up or down side of the **Navigation key** to zoom in and out the viewfinder.



Press the **Right Soft Key**  to access:

- **Selftimer** Set the time to take a picture after press the capturing button.
- **Grid** It divides the screen into equal parts and helps you take better photos by making it simple to align compositional elements to the grid, such as the horizon or buildings to the lines in the grid.
- **Gallery** Go to Gallery application.
- **Modes** Set photo mode or video mode.


After taking a picture, press the **Left Soft Key**  to preview.

6.2 Camcorder

To shoot a video


- Press the right side of **Navigation key** to switch to Video mode from Camera mode.
- Press the **Center Soft Key**  or **Camera Key** to shoot a video.
- After finished, press the **Center Soft Key**  or **Camera Key** again to save. You could go to Video app to play.

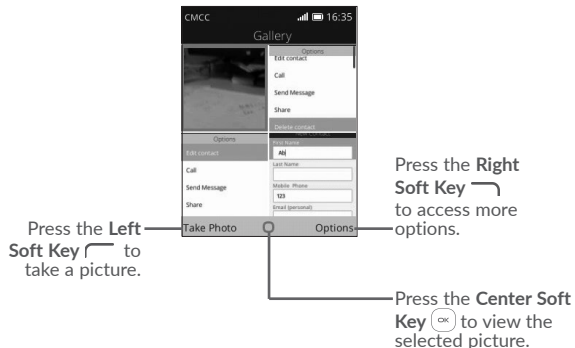
Before shooting a video, you can adjust:

- **Zoom in/out Viewfinder** Press the up or down side of the **Navigation key** to zoom in and out the viewfinder.
- **Modes/Videos** Press the **Right Soft Key**  and press the **Navigation key** to choose mode.

7 Gallery


Gallery acts as a media player for you to view photos. In addition, a set of further operations to pictures are available for your choice.

To access this function, press the **Center Soft Key**  from the Home screen and select **Gallery**.



Modifying your picture



More options are available by pressing the **Right Soft Key**  from picture screen.

- **Delete** Delete the selected picture.
- **Edit** Select this option to adjust exposure value, rotate the picture, crop, add filters and auto-correction.
- **Rename** Rename the selected picture.
- **Rotate** Rotate the picture.
- **Share** Share the picture via Email, Messges and Bluetooth.
- **Select Mutiple** It enables to select mutiple picuture at the same time.
- **File Info** View the picture information, such as name, size, image type and etc.
- **Lock** After the picture locked, you could not delete, edit, rename and rotate this picture until it's unlocked.
- **Sort and Group** It enables to sort picture by date and time, name, size and etc. and group by date.

8 Video

To access this function, press the **Center Soft Key**  from the Home screen and select **Video**.

When access to this feature, you can play, share, delete, rename and store the video according to your preference.

9 Music.....

Using this menu, you can play music files stored on phone storage in your phone. Music files can be downloaded from your computer to phone using a USB cable.

To access this function, press the **Center Soft Key**  from the Home screen and select **Music**.

10 Browser.....

Using Browser, you can enjoy surfing the Web.

To access this function, press the **Center Soft Key** from the Home screen and select **Browser**.

11 Calendar

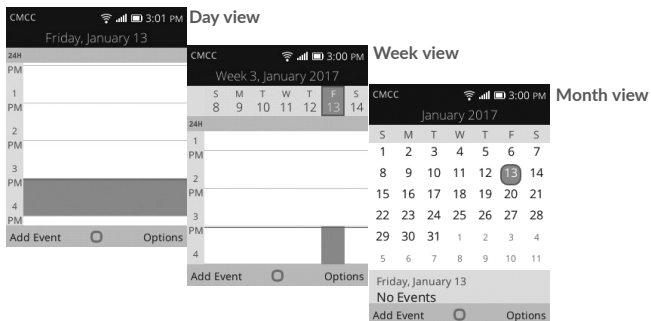


Use the Calendar to keep track of important meetings, appointments, etc.

To access this function, press the **Center Soft Key** from the Home screen and select **Calendar**.

11.1 Multimode view

You can display the Calendar in Day, Week, Month view. Press the **Right Soft Key** to change your Calendar view.



11.2 To create new events

Press the **Left Soft Key** to add new events from any Calendar view.

- Fill in all required information for this new event. If it is a whole-day event, you can select **All-day Event**.
- When finished, press the **Right Soft Key** to save.

More important options are available by pressing the **Right Soft Key** from the Calendar main screen:

- **Go to date** To go to whatever date you want.
- **Search** Search the event or schedule you added on Calendar.
- **Calendar to Display** To display offline calendar, Google account or Yahoo account.
- **Sync calendar** To sync calendar.
- **Settings** To set a series of Calendar settings.

11.3 Event reminder

If a reminder is set for an event, the upcoming event icon will appear on the Status bar as a notification when the reminder time arrives.


12 Clock

Your mobile phone has a built-in clock.

To access this function, press the **Center Soft Key**  from the Home screen and select **Clock**.


12.1 Alarm

To set an alarm

From the Clock screen, press the **Left Soft Key**  to add a new alarm. The following options will appear:


- **Time** Press to set the alarm time.
- **Repeat** Select the days you want your alarm to go off.
- **Sound** Select a ringtone for the alarm.
- **Vibrate** Press to activate vibration.
- **Alarm name** Press to enter a name for the alarm.

To adjust alarm settings



More important options are available by pressing the **Right Soft Key**  from the Clock screen:

- **Edit** Press to edit alarm.
- **Delete** Press to delete alarm.
- **Settings** Press to set snooze time, volume, vibration and sound.


12.2 Timer



From the Alarm screen, press the right side of **Center Soft Key**  to enter the **Timer** screen.

- Press the **Center Soft Key** to edit hour, minute and second, when finished, press **Center Soft Key** again to start timer.
- Press **||** to stop timer.

- Press **▶** to restart.
- Press the **Right Soft Key**  when timer starts to add 1 minute.
- Press the **Left Soft Key**  to reset the timer on halt screen.

12.3 Stopwatch

From the Timer screen, press the right side of **Center Soft Key**  to enter the **Stopwatch** screen.

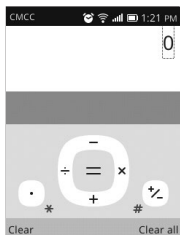
- Press the **Center Soft Key** to start stopwatch.
- Press **||** to halt the total times.
- Press the **Right Soft Key**  to record the lap.
- Press **▶** to restart.
- Press the **Left Soft Key**  to reset the stopwatch on halt screen..

13 Calculator.....



With the Calculator, you can solve many mathematical problems.

To access this function, press the **Center Soft Key** (OK) from the Home screen and select **Calculator**.



Enter a number and the arithmetic operation to be performed, enter the second number, then press "=" to display the result.

14 FM Radio.....

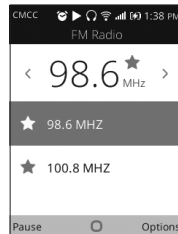


Your phone is equipped with a radio⁽¹⁾ with RDS⁽²⁾ functionality. You can use the application as a traditional radio with saved channels or with parallel visual information related to the radio program on the display if you tune to stations that offer Visual Radio service.

To access this function, press the **Center Soft Key** (OK) from the Home screen and select **FM Radio**.



To use it, you must plug in your headset, which works as an antenna connected with your phone.



Press the left/right side of **Center Soft Key** (OK) to decrease/increase 0.1MHz. Long press the left/right side of **Center Soft Key** (OK) to search and go to the nearest lower/higher frequency channel.

Press the **Right Soft Key** (↵) to add the channel to favorite and then the channel will be added a red star and showed in the channel list. Or press the

Right Soft Key to edit favorite channel or switch to speaker.

⁽¹⁾ The quality of the radio depends on the coverage of the radio station in that particular area.

⁽²⁾ Depending on your network operator and market.

15 Settings.....

To access this function, press the **Center Soft Key** (OK) from the Home screen and select **Settings**.

15.1 Network & Connectivity

15.1.1 Airplane Mode

When Airplane mode is on, it will simultaneously disable all wireless connections including Wi-Fi, Bluetooth and more.

15.1.2 Cellular & Data

Carrier

When nano card inserted, the phone will detect carrier automatically.

Data Connection

If you do not need to transmit data on all mobile networks, turn off **Data connection** to avoid incurring significant charges for data use on local operator mobile networks, particularly if you do not have a mobile data agreement.

Data Roaming

If you don't need to transmit data on other operators' mobile networks, disable **Data roaming** to avoid incurring significant roaming charges.

APN Settings

You can select APN types or add new APN.

15.1.3 Geolocation

KaiOS uses GPS, and additional supplemental information such as Wi-Fi and mobile networks to approximate your location.

Location data may be used by KaiOS and service providers to improve accuracy and coverage of the location databases.

15.1.4 Wi-Fi

Using Wi-Fi you can now surf the Internet without using your SIM card whenever you are in range of a wireless network. The only thing you have to do is to enter the **Wi-Fi** screen and configure an access point to connect your phone to the wireless network.

15.1.5 Bluetooth

Bluetooth allows your phone to exchange data (videos, images, music, etc.) within a small range with another Bluetooth supported device (phone, computer, printer, headset, car kit, etc.).

15.1.6 Calling settings

DTMF tones

Dual Tone Multi-Frequency, or DTMF is a method for instructing a telephone switching system of the telephone number to be dialed, or to issue commands to switching systems or related telephony equipment.

Press to set DTMF tones to normal or long.

Call Waiting

Press to active or deactivate call waiting.

Caller ID

Press to select network default, hide number or show number.

Call Forwarding

Press to configure how your calls are forwarded when you are busy, unanswered or unreachable.

15.1.7 Messaging Settings

Delivery Reports

Mark the checkbox to request a delivery report for each text message you send.

Read Reports

Mark the checkbox to request a report on whether each recipient has read a multimedia message sent by you.

Auto Retrieve

Press to disable auto-retrieve or enable auto retrieve with/without roaming.

WAP Push

Mark the checkbox to enable receipt of push messages from network.

Cell Broadcast

Mark the checkbox to enable receipt of cell broadcast messages.

Emergency Alert

Mark the checkbox to enable emergency alert.

Service Center

It shows the service center number.

15.1.8 Internet Sharing

USB tethering

You can share your phone's mobile data connection with a single computer via a USB cable.

15.1.9 Emergency Alerts

Alert Inbox

Press to view Alert message in alert box.

Extreme alerts

Mark the checkbox to enable extreme alert.

Severe alerts

Mark the checkbox to enable severe alert.

AMBER alerts

Mark the checkbox to enable amber alert.

WPAS Test alerts

Mark the checkbox to enable wpas test alert.

Alert Reminder

Press to set alert reminder once, every 2 minutes, every 5 minutes, or off.

Alert Tone Preview

Press to preview alert tone.

Speak alert message

Mark the checkbox to enable speak alert message.

15.2 Personalization

15.2.1 Sound

Volume

Press to set volume for Media, Ringtones & notifications and alarm.

Tones

Press to manage tones.

Other Sounds

Press to enable/disable the sound for Dial pad, camera and sent message.

15.2.2 Display

- **Wallpaper** Press to select wallpaper from wallpaper, gallery or camera.
- **Brightness** Press to set the level of brightness.
- **Screen Timeout** Press to set screen timeout.

15.2.3 Search

Search Engine

Press to select search engine.

Search Suggestions

Press to enable or disable search suggestions.

15.2.4 Notices

Show on lock screen

Press to enable or disable notice show on lock screen.

Show after reboot

Press to enable or disable notice show after reboot.

15.2.5 Date & Time

Auto Sync

Press to enable or disable auto-sync.

Date

Only after disable auto-sync will you set the phone's date manually.

Time

Only after disable auto-sync will you set the phone's time manually.

Time Zone

Only after disable auto-sync will you set the phone's timezone manually.

Time Format

Press to select 12-hour clock format or 24-hour clock format.

15.2.6 Language

Press to select the language and the region you want.

15.2.7 Input Methods

Press to select input languages.

15.2.8 Answer Mode

Press to enable flip to answer.

15.3 Privacy & Security

15.3.1 Screen Lock

Screen lock allows you to set a 4-digit password which protects your phone from intrusions. Whoever turns on your phone will be prompted to enter a password in order to access your device.

15.3.2 SIM Security

A SIM PIN prevents access to the SIM card cellular data networks. When it's enabled, any device containing the SIM card will request the PIN upon restart. A SIM PIN is not the same as the lock code used to unlock the device.

15.3.3 APP Permissions

Press to set Geolocation permission for Camera and System app.

15.3.4 Do Not Track

Press to set whether you want to be tracked by website and apps.

15.3.5 Browsing Privacy

Press to clear browsing history or clear cookies and stored data.

15.4 Storage

15.4.1 USB storage

Enabling USB storage allows another computer or device connected using USB to access files on this phone.

15.4.2 End user storage

Use these settings to monitor the total and available space on your phone.

15.5 Device

15.5.1 Device Information

This contains information about things ranging from Model number, Software version, Hardware, Platform version, Bluetooth address, Build number and etc.

15.5.2 Downloads

Press to view downloads.

15.5.3 Battery

Press to set power saving mode.

Turning power saving mode on will turn off the phone's data, Bluetooth and Geolocation connections to extend battery life.

You can adjust power use via the screen brightness or screen timeout settings in the Display screen.

15.5.4 Accessibility

Invert Colors

Press to turn on/off color inversion.

Backlight

Press to turn on/off backlight.

Large Text

Large text enable to enlarge the screen text.

Captions

Press to activate/deactivate captions for phone screen.

Readout

Readout mode function reads labels of interface elements and provides sound response.

Mono Audio

Press to turn on/off mono audio.

Volume Balance

Press to set volume balance value.

Keypad Vibration

Press to activate/deactivate keypad vibration

TTY

TTY mode can be used by people who are deaf, have poor hearing or speech impairments.

Press to set TTY to full, VCO, HCO or turn off TTY.

Hearing Aid Compatibility(HAC)

Hearing aid mode can be used by people who are deaf, have poor hearing or speech impairments. After connecting the phone and hearing aid device, calls are linked to a relay service, which converts incoming speech to text for the person using the hearing aid and converts outgoing text from the hearing aid device to a spoken voice for the person on the other end of the conversation.

16 Making the most out of your phone.....

16.1 Upgrade

You can use the Over-the-air Upgrade tool to update your phone's software.

16.1.1 Over-the-air Upgrade

Using the Over-the-air Upgrade tool you can update your phone's software.

To access **Update phone**, select **Settings > Device > Device Information > Update phone**. If you want to update the system, select **Download**, after it is done please select **Install** to complete the upgrade. Now your phone's software will be the latest version.

You should turn on data connection before searching for updates. Settings for auto-check intervals is also available once you restart the phone.

If you have chosen auto-check, when the system discovers the new version, dialog will pop up to choose download or ignore, the notification also will show in status bar.

17 Accessories.....

The latest generation of **Alcatel** mobile phones offers a built-in handsfree feature that allows you to use the telephone from a distance, placed on a table for example.

1. Battery
2. Charger
3. Quick Start Guide
4. Product Safety Information leaflet



Only use the Alcatel batteries, chargers, and accessories included along with your device.

18 TCL Communication Ltd. Warranty

TCL Communication Ltd. warrants to the original retail purchaser of this wireless device that should this product or part thereof during normal consumer usage and condition be proven to be defective in material or workmanship that results in product failure within the first twenty four (24) months from the date of purchase as shown on your original sales receipt from an authorized sales agent. Such defect(s) will be repaired or replaced (with new or rebuilt parts) at the company's option without charge for parts or labor directly related to the defect(s).

Batteries, power adapters, and other accessories sold as in box items are also warranted against defects and workmanship that results in product failure within the first twenty four (24) months period from the date of purchase as shown on your original sales receipt. Such defect(s) will be repaired or replaced (with new or rebuilt parts) at the company's option without charge for parts or labor directly related to the defect(s).

The limited warranty for your wireless device will be voided if any of the following conditions occur:

- Non-compliance with the instructions for use or installation, or with technical and safety standards applicable in the geographical area where your phone is used;
- Connection to any equipment not supplied or not recommended by TCL Communication Ltd.;
- Modification or repair performed by individuals not authorized by TCL Communication Ltd. or its affiliates;
- Changes to the device operating system by the user or third party applications;
- Acts of god such as inclement weather, lightning, power surges, fire, humidity, infiltration of liquids or foods, chemical products, download of les, crash, high voltage, corrosion, oxidation;
- Removal or altering of the wireless device's event labels or serial numbers (IMEI);

- Damage from exposure to water or other liquids, moisture, humidity, excessive temperatures or extreme environmental conditions, sand, excess dust and any condition outside the operating guidelines;
- Rooted devices;
- Damage as result of physical abuse regardless of cause.

There are no express warranties, whether written, oral or implied, other than this printed limited warranty or the mandatory warranty provided by your jurisdiction. In no event shall TCL Communications Ltd or any of its affiliates be liable for incidental or consequential damages of any nature whatsoever, including but not limited to commercial loss, to the full extent those damages can be disclaimed by law. Some locations do not allow the exclusion or limitation of incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

For support please contact:

By telephone: (855) 844-6058

Online: support.alcatelone-touch.ca

Electronic Recycling (Within USA Only):

For more information on Electronic Recycling, please:

- 1) Visit Alcatel Electronic Recycling Program website at <http://www.alcatelone-touch.us/electronic-recycling-program>, or
- 2) Call Alcatel US Customer Support at 1-855-368-0829.

19 Troubleshooting

Before contacting the service center, you are advised to follow the instructions below:

- You are advised to fully charge (🔋) the battery for optimal operation.
- Avoid storing large amounts of data in your phone as this may affect its performance.
- Use the FOTA (Firmware Over The Air) Upgrade tool to update your phone's software. To access **Update phone**, press **Settings\Device\Device Information\Update phone**.

and carry out the following checks:

My phone can't be switched on or is frozen

- Check the battery contacts, remove and reinstall your battery, then turn your phone on.
- Check the battery power level, charge for at least 20 minutes.

My phone has not responded for several minutes

- Restart your phone by pressing and holding the **End/power** key.
- Remove the battery and re-insert it, then restart the phone.

My phone turns off by itself

- Check whether your phone is locked when not in use, and make sure you don't accidentally turn off your phone when locking it by pressing the **End/power** key.
- Check the battery charge level.

My phone can't charge properly

- Make sure you are using an **Alcatel** battery and the charger from the box.
- Make sure your battery is inserted properly and clean the battery contact if it's dirty. It must be inserted before plugging in the charger.
- Make sure that your battery is not completely discharged; if battery power is empty for a long time, it may take around 20 minutes to display the battery charger indicator on the screen.
- Make sure charging is carried out under normal conditions (0°C to +45°C).
- When abroad, check that the voltage input is compatible.

My phone can't connect to a network or "No service" is displayed

- Try connecting in another location.
- Verify the network coverage with your carrier.
- Check with your carrier that your SIM card is valid.
- Try selecting the available network(s) manually.
- Try connecting at a later time if the network is overloaded.

My phone can't connect to the Internet

- Check that the IMEI number (press *#06#) is the same as the one printed on your warranty card or box.
- Make sure that the internet access service of your SIM card is available.
- Check your phone's Internet connecting settings.
- Make sure you are in a place with network coverage.
- Try connecting at a later time or another location.

Invalid SIM card

- Make sure the SIM card has been correctly inserted.
- Make sure the chip on your SIM card is not damaged or scratched.
- Make sure the service of your SIM card is available.

Unable to make outgoing calls

- Make sure you have dialed a valid number and have pressed **☎**.
- For international calls, check the country and area codes.
- Make sure your phone is connected to a network, and the network is not overloaded or unavailable.
- Check your subscription status with your carrier (credit, SIM card valid, etc.).
- Make sure you have not barred outgoing calls.
- Make sure that your phone is not in Airplane mode.

Unable to receive incoming calls

- Make sure your phone is switched on and connected to a network (check for overloaded or unavailable network).
- Check your subscription status with your carrier (credit, SIM card valid, etc.).
- Make sure you have not forwarded incoming calls.
- Make sure that you have not barred certain calls.
- Make sure that your phone is not in Airplane mode.

The caller's name/number does not appear when a call is received


- Check that you have subscribed to this service with your carrier.

- Your caller has concealed his/her name or number.

I can't find my contacts

- Make sure your SIM card is not broken.
- Make sure your SIM card is inserted properly.
- Import all contacts stored in SIM card to phone.

The sound quality of the calls is poor

- You can adjust the volume during a call by pressing the **Volume Up/down** key.
- Check the network strength 
- Make sure that the receiver, connector or speaker on your phone is clean.

I am unable to use the features described in the manual

- Check with your carrier to make sure that your subscription includes this service.
- Make sure this feature does not require an **Alcatel** accessory.

When I select a number from my contacts, the number can't be dialed

- Make sure that you have correctly recorded the number in your file.
- Make sure that you have selected the country prefix when calling a foreign country.

I am unable to add a contact in my contacts

- Make sure that your SIM card contacts are not full; delete some files or save the files in the phone contacts.

My callers are unable to leave messages on my voicemail

- Contact your network carrier to check service availability.

I can't access my voicemail

- Make sure your carrier's voicemail number is correctly entered.
- Try later if the network is busy.

I am unable to send and receive MMS

- Check your phone memory availability as it might be full.
- Contact your network operator to check service availability and check MMS parameters.
- Verify the server center number or your MMS profile with your carrier.
- The server center may be swamped, try again later.

SIM card PIN locked

- Contact your network carrier to obtain the PUK code (Personal Unblocking Key).

The phone can't be detected by others via Bluetooth

- Make sure that Bluetooth is turned on and your phone is visible to other users.
- Make sure that the two phones are within Bluetooth's detection range.

20 Specifications.....

Processor	MSM 8909, Quad core 1.1GHz
OS	KaiOS
Memory	4 GB ROM + 512 M RAM
Dimensions (LxWxT)	105 x 52.8 x 18.7mm
Weight	Around 118g with battery
Display	2.8-inch main LCD screen with 320x240 TFT-TN Capacity resolution
Network	GSM: 850/900/1800/1900 UMTS: B2/5 FDD: B2/4/5/7/12/17 (Band frequency and data speed are carrier dependent.)
GPS	Assisted GPS
Connectivity	<ul style="list-style-type: none"> • Bluetooth: V3.0 • Wi-Fi IEEE 802.11 b/g/n • 3.5 mm audio jack
Camera	<ul style="list-style-type: none"> • 2M Pixel FF back camera
Audio supported formats	AMR-NB, AMR-WB, MP3, Vorbis, MIDI, AMR/iMelody/MIDI 1.0/SP MIDI/WAV
Battery ⁽¹⁾	<ul style="list-style-type: none"> • Rechargeable Lithium-ion battery • Capacity: 1350 mAh

Expansion Slot	microSD™ memory card (Availability of microSD card depends on market)
Special Features	<ul style="list-style-type: none"> • GPS

Note: Specifications are subject to change without prior notice.

⁽¹⁾ The original battery has undergone rigorous safety inspections to meet qualification standards, the use of non-original batteries may be dangerous.